CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-20 One-Time Notification	Centers for Medicare & Medicaid Services (CMS)
Transmittal 1812	Date: March 31, 2017
	Change Request 10042

SUBJECT: HIGLAS Connectivity Updates and Testing

I. SUMMARY OF CHANGES: CMS has awarded the Healthcare Integrated General Ledger Accounting System (HIGLAS) contract for Hosting Operations and Maintenance (HOM) to CSRA. Currently IBM supports the Hosting and Operations of the HIGLAS, as part of the contract transition, entities that perform file transmissions wth HIGLAS will be required to update thier systems connectivity rules and settings. Updates and testing are required to ensure a continuity of operations for these entities and HIGLAS.

EFFECTIVE DATE: March 31, 2017
Unless otherwise specified, the effective date is the date of service.
IMPLEMENTATION DATE: May 30, 2017

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)
R=REVISED, N=NEW, D=DELETED-*Only One Per Row.*

R/N/D	CHAPTER / SECTION / SUBSECTION / TITLE
N/A	N/A

III. FUNDING:
For Medicare Administrative Contractors (MACs):
The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One Time Notification

Attachment - One-Time Notification

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I.   GENERAL INFORMATION

A.   Background: As a result of the award of the Healthcare Integrated General Ledger Accounting System (HIGLAS) contract for Hosting Operations and Maintenance (HOM) to CSRA, all MACs, MSPRCs, DataCenters, Shared Systems Maintainers (SSM) and the STC that communicate with HIGLAS via file transmission or user connectivity will need to make updates to their: Firewalls, IP and URL addresses and connect direct configurations; as reflected in the Systems InterConnect Document of Understanding (SIDU) supplied by CMS. Then to support the testing the updated connections to ensure that batch operations can continue to be performed and supported between CSRA and each respective party as appropriate.

Each MAC, MSPRC, DataCenter, Shared Systems Maintainers (SSM) and the STC have established and documented Points of Contact (POC) for SIDUs, any changes to POC should be communicated to the CMS POCs are David Pearson and Kevin Dozier at the following email addresses: david.pearson@cms.hhs.gov and kevin.dozier@cms.hhs.gov as soon as possible. David and Kevin together with CSRA the HIGLAS contractor - will provide each respective MAC, MSPRC, DataCenter and SSM the updated SIDU document, with instructions respective to each update. Between March 15th and May 15th CSRA together with their subcontractor Leido's will execute a connectivity test (via zero byte files) with each MAC, MSPRC, DataCenter and SSM. In the event that issues are encountered during those tests additional tests will be required to resolve the issues and ensure connectivity has been established. Schedules will be established and communicated to all entities no later than March 20th.

All entities will be required to add the new connectivity information and to test the same, prior to the change of file communications to ensure continuity of operations and file transmissions required for both Testing and Daily Operations. Updates and testing will be required for all environments established between the entities and HIGLAS. For example: MACs support testing in at least one environment and production operations in another environment; the STC only connects to HIGLAS for a testing environment.

B.   Policy: CMS security Policy requires the establishment and maintenance of secure communications. These updates are in compliance with the CMS Secuirty Policy and oversight.

II.   BUSINESS REQUIREMENTS TABLE

"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.

Number	Requirement	Responsibility								
		A/B MAC			DME	Shared-System Maintainers				Other
		A	B	HHH	MAC	FISS	MCS	VMS	CWF	
10042.1	A/B MACs shall add new IP addresses, URLs,	X	X							

Number	Requirement	A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH	MAC	FISS	MCS	VMS	CWF	
	Firewall rules and connect direct settings as required for HIGLAS file communications.									
10042.2	MSPRCs shall add new IP addresses, URLs, Firewall rules and connect direct settings as required for HIGLAS file communications.									MSPSC
10042.3	DataCenters shall add new IP addresses, URLs, Firewall rules and connect direct settings as required for HIGLAS file communications.									VDCs
10042.4	FISS shall add new IP addresses, URLs, Firewall rules and connect direct settings as required for HIGLAS file communications.					X				
10042.5	MCS shall add new IP addresses, URLs, Firewall rules and connect direct settings as required for HIGLAS file communications.						X			
10042.6	A/B MACs shall send and receive zero Byte test files to confirm updates required for HIGLAS file communications.	X	X							
10042.7	MSPRCs shall send and receive zero Byte test files to confirm updates required for HIGLAS file communications.									MSPSC
10042.8	DataCenters shall send and receive zero Byte test files to confirm updates required for HIGLAS file communications.									VDCs
10042.9	FISS shall send and receive zero Byte test files to confirm updates required for HIGLAS file communications.					X				
10042.10	MCS shall send and receive zero Byte test files to confirm updates required for HIGLAS file communications.						X			
10042.11	STC shall add new IP addresses, URLs, Firewall rules and connect direct settings as required for HIGLAS file communications.									STC
10042.12	STC shall send and receive zero Byte test files to confirm updates required for HIGLAS file communications.									STC

Number	Requirement	Responsibility								
		A/B MAC			DME	Shared-System Maintainers				Other
		A	B	HHH	MAC	FISS	MCS	VMS	CWF	
10042.13	DataCenters shall dual route the MAC production interface files for HIGLAS to both IBM and CSRA, for a parallel processing to support validation and testing of the new infrastructure when requested by CMS/CSRA after connectivity has been established and validated.									VDCs

III.   PROVIDER EDUCATION TABLE

Number	Requirement	Responsibility				
		A/B MAC			DME	CEDI
		A	B	HHH	MAC	
	None					

IV.   SUPPORTING INFORMATION

Section A: Recommendations and supporting information associated with listed requirements: N/A

"Should" denotes a recommendation.

X-Ref Requirement Number	Recommendations or other supporting information:

Section B: All other recommendations and supporting information: N/A

V. CONTACTS

Pre-Implementation Contact(s): Mary Stiffler, 410-786-5415 or mary.stiffler@cms.hhs.gov

Post-Implementation Contact(s): Contact your Contracting Officer's Representative (COR).

VI. FUNDING

Section A: For Medicare Administrative Contractors (MACs):
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and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

ATTACHMENTS: 0