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| <b>CMS Manual System</b>                | <b>Department of Health &amp; Human Services (DHHS)</b>   |
| <b>Pub 100-20 One-Time Notification</b> | <b>Centers for Medicare &amp; Medicaid Services (CMS)</b> |
| <b>Transmittal 2189</b>                 | <b>Date: November 2, 2018</b>                             |
|   | <b>Change Request 10903</b>                               |

**SUBJECT: User CR: Update FISS Utility to Retain Original Claim Receipt Date**

**I. SUMMARY OF CHANGES:** This MAC User CR will update the FISS PARM0631 to provide the ability to retain the original receipt date. This utility gives MACs the ability to move claims from Return to Provider (RTP) status to a suspend hold location to allow MACs to work claims once a problem correction is installed.

**EFFECTIVE DATE: April 1, 2019**

*\*Unless otherwise specified, the effective date is the date of service.*

**IMPLEMENTATION DATE: April 1, 2019**

*Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.*

**II. CHANGES IN MANUAL INSTRUCTIONS:** (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-Only One Per Row.

| <b>R/N/D</b> | <b>CHAPTER / SECTION / SUBSECTION / TITLE</b> |
|--------------|---|
| N/A          | N/A   |

**III. FUNDING:**

**For Medicare Administrative Contractors (MACs):**

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

**IV. ATTACHMENTS:**

**One Time Notification**

# Attachment - One-Time Notification

|             |                   |                        |                       |
|-------------|-------------------|------------------------|-----------------------|
| Pub. 100-20 | Transmittal: 2189 | Date: November 2, 2018 | Change Request: 10903 |
|-------------|-------------------|------------------------|-----------------------|

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## I. GENERAL INFORMATION

**A. Background:** The purpose of this CR is for FISS to enhance PARM0631 to provide the ability to retain the original receipt date. This functionality will give CMS and the MACs more options when determining the best way to correct claims that are reprocessed due to a system issue.

**B. Policy:** N/A

## II. BUSINESS REQUIREMENTS TABLE

*"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.*

| Number    | Requirement   | Responsibility |   |             |                            |                                  |             |             |             |       |  |
|-----------|---|----------------|---|-------------|----------------------------|----------------------------------|-------------|-------------|-------------|-------|--|
|           |   | A/B<br>MAC     |   |             | D<br>M<br>E<br>M<br>A<br>C | Shared-<br>System<br>Maintainers |             |             |             | Other |  |
|           |   | A              | B | H<br>H<br>H |                            | F<br>I<br>S<br>S                 | M<br>C<br>S | V<br>M<br>S | C<br>W<br>F |       |  |
| 10903.1   | FISS shall enhance PARM0631 to provide the ability to retain the original receipt date, apply Condition Code 15 (CC15) and the "Y" for timeliness.  |                |   |             |                            | X                                |             |             |             |       |  |
| 10903.1.1 | FISS shall give MACs a user-controlled option to decide whether or not to retain the original receipt date.   |                |   |             |                            | X                                |             |             |             |       |  |
| 10903.1.2 | FISS shall give MACs a user-controlled option to decide whether or not to apply Condition Code 15.  |                |   |             |                            | X                                |             |             |             |       |  |
| 10903.1.3 | FISS shall give MACs a user-controlled option to decide whether or not to apply the "Y" for timeliness.   |                |   |             |                            | X                                |             |             |             |       |  |
| 10903.2   | MACs shall only use the option to retain the original receipt date when directed by CMS or when the MAC requests and receives permission from their Contracting Officer's Representative (COR). | X              |   |             |                            | X                                |             |             |             |       |  |

**III. PROVIDER EDUCATION TABLE**

| Number | Requirement | Responsibility |   |             |             |                  |
|--------|-------------|----------------|---|-------------|-------------|------------------|
|        |             | A/B<br>MAC     |   |             | D<br>M<br>E | C<br>E<br>D<br>I |
|        |             | A              | B | H<br>H<br>H |             |                  |
|        | None        |                |   |             |             |                  |

**IV. SUPPORTING INFORMATION**

**Section A: Recommendations and supporting information associated with listed requirements: N/A**  
*"Should" denotes a recommendation.*

| X-Ref Requirement Number | Recommendations or other supporting information: |
|--------------------------|--|
|                          |  |

**Section B: All other recommendations and supporting information: N/A**

**V. CONTACTS**

**Pre-Implementation Contact(s):** Stacey Shagena, 410-786-8208 or Stacey.Shagena@cms.hhs.gov.

**Post-Implementation Contact(s):** Contact your Contracting Officer's Representative (COR).

**VI. FUNDING**

**Section A: For Medicare Administrative Contractors (MACs):**

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

**ATTACHMENTS: 0**