CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-20 One-Time Notification	Centers for Medicare & Medicaid Services (CMS)
Transmittal 1618	Date: February 5, 2016
	Change Request 9398

SUBJECT: System Specific Enhancement 2015: Replace FISS ACS/Development Letters with HP Exstream, Analysis Only

I. SUMMARY OF CHANGES: In a continued effort to find solutions to increase efficiency and standardization within the Shared System, FISS would like to perform analysis to determine if the use of Exstream is a viable option to replace the current ACS/development system within FISS. The ACS/development system has reached the limitations of its original design and architecture, and is not meeting the MACs' needs for advanced letter composition.

With the use of the Exstream, letter correspondence functionality will be enhanced beyond the limitations of the current legacy application architecture. There are many benefits in terms of MAC productivity and enhanced letter presentation to be had by using a contemporary product designed for correspondence purposes.

The analysis performed by FISS will include a proposed implementation schedule allowing for a gradual adoption of the new HP Exstream while maintaining current FISS ACS/development functionality.

EFFECTIVE DATE: July 1, 2016
Unless otherwise specified, the effective date is the date of service.
IMPLEMENTATION DATE: July 5, 2016

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)
R=REVISED, N=NEW, D=DELETED-*Only One Per Row.*

R/N/D	CHAPTER / SECTION / SUBSECTION / TITLE
N/A	N/A

III. FUNDING:
For Medicare Administrative Contractors (MACs):
The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One Time Notification

Attachment - One-Time Notification

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EFFECTIVE DATE: July 1, 2016
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I. GENERAL INFORMATION

A. Background: In a continued effort to find solutions to increase efficiency and standardization within the Shared System, FISS would like to perform analysis to determine if the use of Exstream is a viable option to replace the current ACS/development system within FISS. The ACS/development system has reached the limitations of its original design and architecture, and is not meeting the MACs' needs for advanced letter composition.

With the use of the Exstream, letter correspondence functionality will be enhanced beyond the limitations of the current legacy application architecture. There are many benefits in terms of MAC productivity and enhanced letter presentation to be had by using a contemporary product designed for correspondence purposes.

The analysis performed by FISS will include a proposed implementation schedule allowing for a gradual adoption of the new HP Exstream while maintaining current FISS ACS/development functionality.

B. Policy: This CR contains no new policy or changes to existing policy.

II. BUSINESS REQUIREMENTS TABLE

"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.

Number	Requirement	Responsibility								
		A/B MAC			D M E MAC	Shared-System Maintainers				Other
		A	B	H H H		F I S S	M C S	V M S	C W F	
9398.1	If necessary, FISS shall participate in up to two (2) one-hour calls with the Centers for Medicare & Medicaid Services (CMS) to respond to any comments received during POC review.					X				
9398.2	FISS shall create a survey to send to the MACs to research, such as but not limited to:: • Determine if they use FISS provided ACS letters and Development letters. If not, what do they use?	X		X		X				

Number	Requirement	A/B MAC			DME MAC	Shared-System Maintainers				Other
		A	B	HHH		FISS	MCS	VMS	CWF	
	• What departments use ACS? • Is it a COTS product or is it something they have developed internally? • The capabilities and limitations of the system they use? • Any contract they have for doing this process or planned future contracts.									
9398.3	FISS shall schedule up to six (6) one-hour meetings with the MACs and CMS to discuss the current process and how moving to Exstream will be accomplished.	X		X		X				
9398.4	FISS shall take meeting minutes and post to ECHIMP no later than 3 days after the call.					X				
9398.5	FISS shall document in an analysis paper its findings along with a recommendation of next steps or actions required within 30 days after the final call with the MACs.					X				
9398.5.1	FISS shall include in the analysis paper the level of effort and any costs associated with its recommendation. This will include training, hardware, licensing, and support.					X				
9398.5.2	FISS shall ensure the recommended approach falls within the parameters of the CMS Architectural Review Board and present a brief overview if requested.					X				

III.   PROVIDER EDUCATION TABLE

Number	Requirement	A/B MAC			DME MAC	CEDI
		A	B	HHH		
	None					

IV. SUPPORTING INFORMATION

Section A: Recommendations and supporting information associated with listed requirements: N/A

"Should" denotes a recommendation.

X-Ref Requirement Number	Recommendations or other supporting information: N/A

Section B: All other recommendations and supporting information: N/A

V. CONTACTS

Pre-Implementation Contact(s): L"Aaron Johnson, 410-786-1415 or LAaron.Johnson@cms.hhs.gov

Post-Implementation Contact(s): Contact your Contracting Officer's Representative (COR).

VI. FUNDING

Section A: For Medicare Administrative Contractors (MACs):
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ATTACHMENTS: 0