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| CMS Manual System | Department of Health & Human Services (DHHS) |
| Pub 100-04 Medicare Claims Processing | Centers for Medicare & Medicaid Services (CMS) |
| Transmittal 2002 | Date: July 16, 2010 |
| | Change Request 7052 |

SUBJECT: Claim Status Category and Claim Status Code Update

I. SUMMARY OF CHANGES: The Claim Status Codes and Claim Status Category Codes for use by Medicare contractors with the Health Claim Status Request and Response ASC X12N 276/277, Health Care Claim Acknowledgement ASC X12N 277 were updated during the June 2010 meeting of that Maintenance Committee. At that time, The Committee also decided to allow the industry 6 months for implementation of newly added or changed codes. Contractors are to use codes posted at <http://www.wpc-edi.com/codes> on or about July 1, 2010 which are listed as current codes on that site. This Recurring Update Notification (RUN) can be found in Chapter 04, Section 20.7.

EFFECTIVE DATE: October 1, 2010

IMPLEMENTATION DATE: October 4, 2010

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revise information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-*Only One Per Row.*

| R/N/D | CHAPTER / SECTION / SUBSECTION / TITLE |
|--------------|---|
| N/A | |

III. FUNDING:

For Fiscal Intermediaries (FIs), Regional Home Health Intermediaries (RHHIs) and/or Carriers:

No additional funding will be provided by CMS; Contractor activities are to be carried out within their operating budgets.

For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to

be outside the current scope of work, the contractor shall withhold performance on the part(s) in question

and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

Recurring Update Notification

**Unless otherwise specified, the effective date is the date of service.*

Attachment – Recurring Update Notification

| | | | |
|-------------|-------------------|---------------------|----------------------|
| Pub. 100-04 | Transmittal: 2002 | Date: July 16, 2010 | Change Request: 7052 |
|-------------|-------------------|---------------------|----------------------|

SUBJECT: Claim Status Category Code and Claim Status Code Update

Effective Date: October 1, 2010

Implementation Date: October 4, 2010

I. GENERAL INFORMATION

A. Background: The Health Insurance Portability and Accountability Act (HIPAA) requires all health care benefit payers to use only Claim Status Category Codes and Claim Status Codes approved by the national Code Maintenance Committee in the X12 276/277 Health Care Claim Status Request and Response format adopted as the standard for national use (004010X093A1, 005010X212) along with the 277 Health Care Claim Acknowledgement format adopted as the CMS standard for contractor use (005010X214). These codes explain the status of submitted claim(s). Proprietary codes may not be used in the X12 276/277 to report claim status.

The national Code Maintenance Committee meets at the beginning of each X12 trimester meeting (February, June, and October) and makes decisions about additions, modifications, and retirement of existing codes. The codes sets are available at <http://www.wpc-edi.com/content/view/180/223/>. This page has previously been referenced by the following URL address: <http://www.wpc-edi.com/codes>. Included in the code lists are specific details, including the date when a code was added, changed, or deleted.

All code changes approved during the June 2010 committee meeting were posted on that site on or about July 1, 2010. Contractors must have completed entry of all applicable code text changes and new codes, and terminated use of deactivated codes by the implementation date of this Change Request (CR).

CMS will issue Recurring Update Notifications (RUNs) regarding the need for future updates to these codes. When instructed, Medicare contractors must update their claims systems to assure that the current version of these codes is used in their claim status responses. Contractor and shared system changes will be made as necessary as part of a routine release to reflect applicable changes such as retirement of previously used codes or newly created codes.

These code changes are to be used in editing of all X12 276 transactions processed on or after the date of implementation and to be reflected in the X12 277 transactions issued on and after the date of implementation of this CR.

B. Policy: CMS' Medicare contractors must comply with the requirements contained in the version(s) 004010X093A1, 005010X212, of the ASC X12 276/277 Implementation Guide(s). CMS' Medicare contractors must use valid Claim Status Category Codes and Claim Status Codes when:

1. Sending 277 responses in the Claim Status Response to a Claim Status Inquiry; or
2. Sending a Health Care Claim Acknowledgement 277 response to the submission of an ASC X12 837 Health Care Claim (Institutional or Professional format).

II. BUSINESS REQUIREMENTS TABLE

Use "Shall" to denote a mandatory requirement

| Number | Requirement | Responsibility (place an "X" in each applicable column) | | | | | | | | | |
|------------------|--|---|--------------------------------|--------|---------------------------------|-------------|---------------------------|-------------|---|--|-------|
| | | A / B M A C | D M E M A C | F I | C A R R I E R | R H I | Shared-System Maintainers | | | | OTHER |
| F I S S | M C S | | | | | | V M S | C W F | | | |
| 7052.1 | Contractors and maintainers shall update claim status category and claim status codes that have been modified. | X | X | X | X | X | X | X | X | | CEDI |
| 7052.2 | Contractors and maintainers shall use the new claim status category and claim status codes as applicable in 277 responses. | X | X | X | X | X | X | X | X | | CEDI |
| 7052.3 | Contractors and maintainers shall not use claim status category and claim status codes that have been deactivated. | X | X | X | X | X | X | X | X | | CEDI |

III. PROVIDER EDUCATION TABLE

| Number | Requirement | Responsibility (place an "X" in each applicable column) | | | | | | | | | |
|------------------|--|---|--------------------------------|--------|---------------------------------|-------------|---------------------------|-------------|--|--|-------|
| | | A / B M A C | D M E M A C | F I | C A R R I E R | R H I | Shared-System Maintainers | | | | OTHER |
| F I S S | M C S | | | | | | V M S | C W F | | | |
| 7052.4 | <p>A provider education article related to this instruction will be available at http://www.cms.hhs.gov/MLN MattersArticles/ shortly after the CR is released. You will receive notification of the article release via the established "MLN Matters" listserv.</p> <p>Contractors shall post this article, or a direct link to this article, on their Web site and include information about it in a listserv message within one week of the availability of the provider education article. In addition, the provider education article shall be included in your next regularly scheduled bulletin. Contractors are free to supplement MLN Matters articles with localized information that would benefit their provider community in billing and administering the Medicare program correctly.</p> | X | X | X | X | X | | | | | CEDI |

IV. SUPPORTING INFORMATION

Section A: For any recommendations and supporting information associated with listed requirements, use the box below:

Use "Should" to denote a recommendation.

| X-Ref Requirement Number | Recommendations or other supporting information: |
|--------------------------|--|
| | |

Section B: For all other recommendations and supporting information, use this space: None

V. CONTACTS

Pre-Implementation Contact: Michael Cabral, 410 786-6168,
Sumita Sen, 410 786-5755

Post-Implementation Contact: Michael Cabral, 410 786-6168,
Sumita Sen, 410 786-5755

VI. FUNDING

Section A: For *Fiscal Intermediaries (FIs)*, *Regional Home Health Intermediaries (RHHIs)*, and/or *Carrier*:

No additional funding will be provided by CMS; contractor activities are to be carried out within their operating budgets.

Section B: For *Medicare Administrative Contractors (MACs)*:

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.