

CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-20 One-Time Notification	Centers for Medicare & Medicaid Services (CMS)
Transmittal 744	Date: August 2, 2010
	Change Request 6765

Transmittal 658 is being rescinded and replaced by Transmittal 744, dated August 2, 2010 to change the contractor ID from 10102 to 10302 in Business Requirement 6765.8.1. All other material remains the same.

SUBJECT: Jurisdiction 10 A/B MAC Merge of the Part B Alabama, Georgia, and Tennessee CICS Production and User Acceptance Test Regions

I. SUMMARY OF CHANGES: Merge of the Part B Alabama, Georgia, and Tennessee CICS Production and User Acceptance Test Regions

EFFECTIVE DATE: July 31, 2010

IMPLEMENTATION DATE: July 31, 2010

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-*Only One Per Row.*

R/N/D	CHAPTER / SECTION / SUBSECTION / TITLE
N/A	

III. FUNDING:

For Fiscal Intermediaries (FIs), Regional Home Health Intermediaries (RHHIs) and/or Carriers:
Not Applicable.

For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One-Time Notification

**Unless otherwise specified, the effective date is the date of service.*

Attachment – One-Time Notification

Pub. 100-20	Transmittal: 744	Date: August 2, 2010	Change Request: 6765
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SUBJECT: Jurisdiction 10 A/B MAC Merge of the Part B Alabama, Georgia, and Tennessee CICS Production and User Acceptance Test Regions

Effective Date: July 31, 2010

Implementation Date: July 31, 2010

I. GENERAL INFORMATION

Background: When the J10 A/B Medicare Administrative Contractor (MAC) became operational, its Part B workloads were set up in three different sets of customer information control system (CICS) processing and user acceptance testing (UAT) regions. In order to maximize efficiency and cost savings from the MAC implementation, CMS needs to merge these three CICS production and UAT regions.

Further complicating this merge is that the assignment of Part B provider identification numbers (PINS) has traditionally been a contractor activity. In the past, different contractors did not coordinate their assignment of PINS, so they might have assigned the same PIN to two different providers in different service areas. This was not a concern as long as the CICS regions remained separate. However, a MAC cannot accommodate more than one of the same PIN in a single merged CICS region.

CR 6199 provides for an approach to address this issue. We explain in both that CR and the following business requirements that the MCS maintainer will provide a program to identify duplicate PINS within the CICS regions that will be merged. The J10 A/B MAC will assign replacement PINS to both duplicate numbers, and the MCS maintainer will replace all references to the existing duplicate PINS within MCS with those new numbers. This CR repeats all of the business requirements from CR 6199 for informational purposes only. All MCS related BRs associated with CR 6199 have been previously completed by the MCS maintainer.

NOTE: While the effective date for many transitions tends to occur on a Monday, the effective date for this merge will occur on a Saturday due to the software being used to create and populate the CICS production regions.

The J10 A/B MAC contract is currently held by Cahaba Government Benefit Administrator, LLC. It is located at the following address.

Cahaba GBA
300 Corporate Parkway
Birmingham, AL 35242

B. Policy: N/A

II. BUSINESS REQUIREMENTS TABLE

Number	Requirement	A / B M A C	D M E M A C	F I	C A R R I E R	R H I	Shared-System Maintainers				OTHER
							F I S S	M C S	V M S	C W F	
6765.1	The CDS EDC shall create the necessary CICS regions for both user acceptance testing (UAT) and production to accommodate the merge of the Part B Alabama, Georgia, and Tennessee workloads into a set of UAT and production regions.										CDS EDC
6765.1.1	The CDS EDC shall provide all of the support needed to successfully implement the new merged production and test regions, including (but not limited to) production support, testing, the running of split/merge and related software supplied by the MCS maintainer, and coordination.										CDS EDC
6765.2	The MCS shared system maintainer shall provide any necessary support to accomplish the merge, including software to perform the merge.							X			
6765.3	The J10 A/B MAC shall serve as the project lead. It shall coordinate and provide project management, testing and any other services needed to accomplish the merge successfully.										J10 A/B MAC
6765.3.1	The J10 A/B MAC shall perform the testing required to validate the merged production region and the EDC shall support that testing.										CDS EDC, J10 A/B MAC
6765.4	The MCS maintainer, in consultation with the J10 A/B MAC, the CDS EDC, and CMS shall make whatever changes are needed to accommodate the new merged CICS UAT and production regions. This may, for example, require changes to the valid locations within each MCS State, the movement of workload to different locations within that MCS State, or the revision of internal control numbers (ICNs).							X			J10 A/B MAC, CDS EDC
6765.5	As per CR 6199, BR 6199.1 the MCS maintainer shall provide the A/B MAC with file compare software that will produce a list of duplicate PINs found on the MCS Provider Eligibility file for providers in workloads scheduled to be merged. The J10 A/B MAC shall request the EDC to run that							X			J10 A/B MAC, EDC

Number	Requirement	A / B M A C	D M E M A C	F I R E R	C A R R I E R	R H I	Shared-System Maintainers				OTHER
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	software and the EDC shall provide the results of that job to the J10 A/B MAC.										
6765.5.1	As per CR 6199, BR 6199.1.1, the software referred to in BR 6765.5 shall allow the A/B MAC to assign new numbers to those duplicate PINS by updating a user maintained DATAIN. The J10 A/B MAC shall use this software to assign the replacement PINS.							X			J10 A/B MAC
6765.5.2	As per CR 6199, BR 6199.2, the software referred to in 6765.5 shall also run a compare of the MCS duplicate PINs found in the A/B MACs workloads with the A/B MAC's PECOS provider file. The J10 A/B MAC shall ensure that this software is run.							X			J10 A/B MAC
6765.5.2.1	As per CR 6199, BR 6199.2.1, if after performing BR 6765.5.2, the duplicate PIN on the A/B MACs MCS master provider file is found in any of the PECOS files (V200 file) the PECOS record shall be added to the report. The report shall contain the following information: duplicate PIN, plan code, and PIN status. If the PIN is active, the field status shall be blank. If the PIN is inactive, the field status shall be "IN".							X			J10 A/B MAC
6765.5.2.2	The J10 A/B MAC shall take whatever precautions are necessary to ensure that it is not currently assigning the same PIN to multiple providers in different Part B workloads.										J10 A/B MAC
6765.6	As per CR 6199, BR 6199.3, the MCS maintainer shall create software that will produce a file that contains only the duplicate PINs from the MAC's PECOS provider file (as per BR 6765.5.2) as well as the newly assigned replacement PINS.							X			
6765.6.1	As per CR 6199, BR 6199.3.1, the MCS maintainer shall use the user maintained input file created by the MAC and the MCS provider file to create a crosswalk file to PECOS containing the following comma delimited data: CURRENT-PROV-NUMBER, ENROLLMENT ID, PAC-ID, CURR PIN END DATE, CARRIER-CODE-STATE, MAC CARRIER ID							X			

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	assigned PIN to the practice location.										
6765.7.4	The PECOS Maintainer shall end-date the duplicate PIN in both Section 1 (Medicare ID) and Section 4 (Practice Location) for each enrollment record identified as belonging to a duplicate PIN as per BR 6765.6.1.										PECOS
6765.7.5	The PECOS Maintainer shall add the new PIN to both Section 1 (Medicare ID) and Section 4 (Practice Location) for each enrollment record. The effective date of the new PIN shall be set to the effective date indicated in the import file referred to in 6765.6.1.										PECOS
6765.7.6	The PECOS Maintainer shall maintain the relative order of practice location create dates, within the same enrollment record, for practice locations associated to those PINs received from MCS, as per 6765.6.1.										PECOS
6765.7.7	PECOS shall not modify the format of the current MCS export file generated nightly by PECOS.										PECOS
6765.7.8	PECOS shall not programmatically re-trigger enrollment records to MCS as part of CR 6199.										PECOS
6765.7.9	PECOS shall not change the status of the enrollment record prior to or after processing is complete.										PECOS
6765.7.10	PECOS shall not process duplicate PINs on enrollment records where the duplicate PIN (Section 1) and associated practice location(s) (Section 4) are both already end-dated.										PECOS
6765.7.11	PECOS shall process duplicate PINs on enrollment records where the duplicate PIN (Section 1) is end-dated and exists on an active practice location.										PECOS
6765.7.12	PECOS shall not specify a primary practice location for Medicare Part B enrollment records.										PECOS
6765.7.13	The PECOS maintainer shall support a 2 month test window.										PECOS
6765.7.14	Following the Part B merge, the J10 A/B MAC shall address a number of situations in PECOS in the event they occur (see										J10 A/B MAC

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	<p>below).</p> <p>When a PECOS enrollment record contains a duplicate Provider Transaction Access Number (PTAN) that has not been end dated, and the newly assigned PTAN has not been added to the PECOS enrollment record, the duplicate PTAN will be automatically extracted to the new MCS merged region. This could cause end dates currently populated in the MCS provider file to be removed, in essence reactivating the duplicate PTAN.</p> <p>In addition, when a PECOS enrollment record contains a duplicate PTAN that is end dated, and the newly assigned PTAN is added to the enrollment record, but the newly assigned PTAN has not been end dated, the newly added PTAN will be automatically extracted to the new MCS merged region without an end date. This will allow claims for an end dated provider's PTAN to be paid.</p> <p>Finally, when the duplicate PTAN that is end dated in MCS is being replaced, but it is not listed in PECOS, and a newly assigned PTAN is added, both the end dated PTAN and the newly assigned PTAN need to be added to PECOS. Otherwise, PECOS and MCS provider files will be out of sync, allowing claims for the end dated provider to be paid.</p> <p>Following the effective date of the merge, and. In order to prevent claims from being inappropriately paid, the J10 A/B MAC shall identify these situations and either appropriately post the duplicate PTAN, the newly assigned PTAN, and/or an end date for the newly assigned PTAN as needed.</p>										
6765.7.14.1	The J10 A/B MAC shall consult with the CMS implementation lead about how long this activity is likely to take and shall report on its progress in making the necessary										J10 A/B MAC

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	corrections following the merge until the corrections are completed.										
6765.8	If it is necessary to replace duplicate PINs, then within 14 days of completing the duplicate PIN replacement of PINS shared by any of the workloads being merged, the J10 A/B MAC shall supply the CERT maintainer (BlessingD@abmedcorp.com) and the ZPIC/PSC CMS business owner (John.Stewart@cms.hhs.gov) with an electronic list of the providers who have had their provider numbers replaced. This list should include the original duplicate PIN and its replacement PIN, as well as the name of the provider, the workloads in which they are located.										J10 A/B MAC, CERT
6765.8.1	Following the merge, MCS shall produce a file for the CERT contractor for all workloads within the merged CICS region. That file shall be produced using the J10 Part B workload number of 10302.							X			J10 A/B MAC
6765.8.2	In the event the ICN of a claim selected for CERT review needs to be changed, MCS, in consultation with the J10 A/B MAC, shall be able to produce a report with the previous ICN, the new ICN and the provider number. The J10 A/B MAC shall request the EDC to run that report and will forward it to the CERT maintainer (see 6765.8 above).							X			J10 A/B MAC, CERT
6765.9	MCS shall utilize its split/merge software logic to replace all references to the duplicate PINS within MCS with appropriate references to the newly assigned replacement PINS.							X			
6765.10	MCS shall assign the provider start date belonging to the duplicate PIN to the newly assigned replacement PIN.							X			
6765.11	The J10 A/B MAC shall review and where necessary update all interface and non-base files & applications with appropriate references to the newly assigned replacement PINS, including but not limited to its EDI front end and its free or low cost EDI billing software.	X									J10 A/B MAC
6765.12	As per CR 6199, BR 6199.5, MCS shall							X			

Number	Requirement	A / B M A C	D M E M A C	F I R I E R	C A R R I E R	R H I	Shared-System Maintainers				OTHER
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	modify its PECOS extract logic to bypass the duplicate PINS that have been end dated in PECOS so that MCS will not produce merge errors for these PINS. (All other PECOS end dated PINS shall continue to be subjected to the merge error logic within MCS.)										
6765.13	As per CR 6199, BR 6199.6, MCS shall provide a mechanism to prevent the J10 A/B MAC from incorrectly adding the duplicate PIN to the MCS provider file.							X			
6765.14	As soon as possible and no later than 90 days prior to the effective date of the CR, the J10 A/B MAC shall send a copy of the file referred to in BR 6765.6.1 to the NPI Crosswalk maintainer via Patricia.Ruther@cms.hhs.gov. NOTE: This is for informational purposes only. The actions being taken by the PECOS maintainer will result in appropriate updates being made to the NPI crosswalk.	X									J10 A/B MAC NPI CROSSWALK Maintainer
6765.14.1	In addition to the newly assigned replacement PINS, the NPI Crosswalk shall continue to carry the duplicate PINS. NOTE: This will not impact contractor operations or payment.										NPI CROSSWALK Maintainer
6765.15	The MCS Maintainer shall provide the J10 A/B MAC with a listing of the data elements for which it requires mappings to the J10 A/B MAC's current configuration.							X			J10 A/B MAC
6765.15.1	The J10 A/B MAC shall prepare mappings between the existing production and UAT regions and the configuration it wishes to use in the new merged region. This information shall be communicated to the MCS maintainer via DATAINs provided for in the MCS split/merge software.	X									J10 A/B MAC
6765.15.2	The MCS maintainer shall use the mappings supplied by the J10 A/B MAC to convert history (including purged history that had been converted to MCS) to reflect the mappings to be used in the new merged region.							X			

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							F I S S	M C S	V M S	C W F	
	NOTE: It is possible that the J10 A/B MAC may choose not to update history. This decision will depend upon the actions the J10 A/B MAC took when it assumed the outgoing contractors' workloads.										
6765.16	Following the merge, the J10 A/B MAC shall continue to process and report upon the workload using the appropriate MAC state specific workload numbers.	X									J10 A/B MAC
6765.17	Following the merge into the single CICS production and UAT regions, all shared systems and CMS contractors shall continue to successfully interact with the state specific MAC workload numbers and the newly assigned replacement PINS.						X	X		X	BESS, CAFM, CERT, CMIS, CMS BDC, COBA, CROWD, CSAMS, DCS, ECRS, FISS, HCIS, HIGLAS, IRIS, the LCD, LOLA, NGD, the NPI crosswalk, PECOS, PIMR, PORS, PS&R, the PSC or ZPIC, PSOR, PULSE, QIES, REMAS, and REMIS, Maintainers ..
6765.17.1	The files sent to the COBC shall be produced utilizing MAC contractor workload number 10102 (the first J10 Part B MAC workload number numerically). The COBC shall advise the trading partners							X			J10 A/B MAC, CDS EDC, COBC

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	accordingly.										
6765.18	MCS shall provide for the notification of anyone querying the system with a deleted duplicate PIN. If practical, the notification should point to the appropriate replacement PIN. If that is not practical, the notification shall return both replacement PINS and the J10 A/B MAC shall determine the appropriate PIN.							X			J10 A/B MAC
6765.19	The J10 A/B MAC shall make any changes necessary to ensure its non-base applications and interfaces support the merged Part B region.										J10 A/B MAC

III. PROVIDER EDUCATION TABLE

Number	Requirement	A / B M A C	D M E M A C	F I R I E R	C A R R I E R	R H H I	Shared-System Maintainers				OTHER
							F I S S	M C S	V M S	C W F	
6765.20	At least 90 days prior to the effective date of this CR, the J10 A/B MAC shall notify each provider who will need to have its PIN changed of the new PIN and when it should begin using it.										J10 A/B MAC
6765.21	The J10 A/B MAC shall post this entire instruction, or a direct link to this instruction, on their Web site and include information about it in a listserv message within 1 week of the release of this instruction. In addition, the entire instruction shall be included in the Contractor's next regularly scheduled bulletin. If the J10 A/B MAC wants to supplement this with localized information that would benefit their provider community in billing and administering the Medicare program correctly, it shall seek approval from its CMS Project Officer (Linda.Hepperle@cms.hhs.gov) or her designee before doing so.										J10 A/B MAC

IV. SUPPORTING INFORMATION

A. For any recommendations and supporting information associated with listed requirements, use the box below:

Use "Should" to denote a recommendation.

X-Ref Requirement Number	Recommendations or other supporting information:
CR 6199	CR 6199, Transmittal 395, dated October 24, 2008, provides for a systemic approach to address duplicate PINS in the workloads that are being merged. We explain in both that CR and the above business requirements that the MCS maintainer will provide a program to identify duplicate PINS within the CICS regions that will be merged. The J10 A/B MAC will assign replacement PINS to both duplicate numbers, and the MCS maintainer will replace all references to the existing duplicate PINS within MCS with those new numbers. This CR repeats all of the business requirements from CR 6199 for informational purposes only and any BRs associated with CR 6199 will be handled as part of that CR.

B. For all other recommendations and supporting information, use this space:

This CR is necessary in order for the CMS to realize significant additional efficiencies and cost savings from the J10 A/B MAC transition.

V. CONTACTS

Pre-Implementation Contact(s): Scott Levine (Scott.Levine@cms.hhs.gov or 212-616-2337) , and Steven Felsenberg (Steven.Felsenberg@cms.hhs.gov or 410-786-2693).

Post-Implementation Contact(s): Scott Levine (Scott.Levine@cms.hhs.gov or 212-616-2337) and Steven Felsenberg (Steven.Felsenberg@cms.hhs.gov or 410-786-2693).

VI. FUNDING:

A. For Fiscal Intermediaries (FIs), Regional Home Health Intermediaries (RHHIs), and/or Carriers:
N/A

B. For Medicare Administrative Contractors (MAC):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.