

Patient Name:

Home Health Agency:

Patient Identification Number:

Address:

Phone Number:

Home Health Change of Care Notice (HHCCN)

Your home health care is changing

Starting on _____, your home health agency will change the items/services listed below.

What items/services are changing?	Reason for change

Why are you getting this notice?

- ☐ **Your doctor/provider changed (or didn't renew) the order for your home care.**
The home health agency must follow doctor/provider orders to give you care. If you don't agree with this change, discuss it with your home health agency or the doctor/provider who orders your home care.
- ☐ **Your home health agency decided to stop giving you the items/services for the reasons listed above.** If you think you still need home care, you can look for care from a different home health agency if you have a valid order. For help finding a different home health agency, contact the doctor/provider who ordered your home care. If you get care from a different home health agency, you can ask it to bill Medicare.

Get help or more information

If you have questions about these changes, contact your home health agency and/or the doctor/provider who orders your home care. You can't appeal to Medicare about payment for the items/services listed above unless you get the items/services and a Medicare claim is filed.

Optional details:

Sign below to show you understand this notice

Return this signed notice to your home health agency in person or by mail to the address above.

- ☐ Check here if you're signing as an Authorized Representative and make sure your name is legible or print your name, if not legible.

Signature of patient or Authorized Representative	Date
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You have the right to get your information in an accessible format, like large print, Braille, or audio. You also have the right to file a complaint if you feel you've been discriminated against. Visit [Medicare.gov/about-us/accessibility-nondiscrimination-notice](https://www.medicare.gov/about-us/accessibility-nondiscrimination-notice), or call 1-800-MEDICARE (1-800-633-4227) for more information. TTY users can call 1-877-486-2048.