

**Table 5.1 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2001**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	All Medicare Beneficiaries				Male					Female				
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,943	5,299	17,672	12,178	3,793	2,901	8,014	5,028	1,237	17,180	2,399	9,658	7,150	2,554	21,760
	119	104	139	124	65	74	101	80	40	121	65	120	76	62	119
<b>Beneficiaries as a Percent of Column Total</b>															
<b>Usual Source of Care</b>															
None <sup>2</sup>	5.28	7.36	6.00	3.94	3.31	8.92	7.32	4.76	3.78*	6.58	5.48	4.90	3.36	3.07*	4.24
	0.22	0.65	0.38	0.30	0.41	0.92	0.62	0.49	0.72	0.37	0.98	0.45	0.34	0.45	0.26
Doctor's office	74.14	67.12	72.91	77.32	79.49	63.28	70.76	73.86	77.66	70.90	71.76	74.69	79.75	80.38	76.70
	0.67	1.21	0.87	0.82	1.13	1.69	1.14	1.06	1.70	0.76	1.65	1.00	0.87	1.29	0.75
Doctor's clinic	9.19	11.13	9.80	8.07	7.18	10.49	9.24	7.22	7.96	8.77	11.91	10.27	8.67	6.80	9.52
	0.51	0.80	0.64	0.51	0.84	0.98	0.71	0.64	1.40	0.57	1.25	0.79	0.57	0.82	0.58
HMO <sup>3</sup>	5.06	2.80	5.74	5.12	4.84	2.86*	4.71	5.57	3.81*	4.58	2.74*	6.60	4.80	5.34	5.43
	0.34	0.38	0.46	0.43	0.52	0.50	0.55	0.53	0.73	0.36	0.56	0.56	0.51	0.76	0.39
Hospital OPD/ER <sup>4</sup>	2.55	5.94	2.12	1.82	2.23*	6.71	2.13	1.93*	3.25*	2.93	5.01	2.11	1.74	1.73*	2.26
	0.15	0.59	0.23	0.19	0.34	0.86	0.35	0.31	0.79	0.22	0.65	0.31	0.23	0.35	0.17
Other clinic/health center	3.78	5.64	3.43	3.73	2.96	7.75	5.84	6.65	3.54*	6.24	3.11*	1.43*	1.68	2.69*	1.84
	0.18	0.59	0.27	0.25	0.34	0.89	0.55	0.56	0.74	0.34	0.79	0.24	0.22	0.38	0.16
<b>Difficulty Obtaining Care</b>															
Yes	4.32	12.13	3.33	2.84	2.74	10.99	3.07	2.58	3.62*	4.30	13.51	3.55	3.02	2.31*	4.33
	0.18	0.78	0.24	0.23	0.35	1.07	0.35	0.32	0.70	0.29	1.27	0.37	0.30	0.42	0.25
No	95.68	87.87	96.67	97.16	97.26	89.01	96.93	97.42	96.38	95.70	86.49	96.45	96.98	97.69	95.67
	0.18	0.78	0.24	0.23	0.35	1.07	0.35	0.32	0.70	0.29	1.27	0.37	0.30	0.42	0.25
<b>Delayed Care Due to Cost</b>															
Yes	8.12	23.49	7.01	4.27	4.21	22.41	5.92	3.76	3.57*	7.90	24.78	7.92	4.63	4.52	8.30
	0.27	1.14	0.37	0.27	0.46	1.72	0.51	0.40	0.64	0.46	1.55	0.58	0.39	0.56	0.35
No	91.88	76.51	92.99	95.73	95.79	77.59	94.08	96.24	96.43	92.10	75.22	92.08	95.37	95.48	91.70
	0.27	1.14	0.37	0.27	0.46	1.72	0.51	0.40	0.64	0.46	1.55	0.58	0.39	0.56	0.35

**Table 5.1 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2001**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	All Medicare Beneficiaries				Male					Female				
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,943	5,299	17,672	12,178	3,793	2,901	8,014	5,028	1,237	17,180	2,399	9,658	7,150	2,554	21,760
	<i>119</i>	<i>104</i>	<i>139</i>	<i>124</i>	<i>65</i>	<i>74</i>	<i>101</i>	<i>80</i>	<i>40</i>	<i>121</i>	<i>65</i>	<i>120</i>	<i>76</i>	<i>62</i>	<i>119</i>
<b>Beneficiaries as a Percent of Column Total</b>															
<b>Length of Association with Usual Source of Care</b>															
No usual source <sup>2</sup>	5.30	7.41	6.01	3.95	3.34	9.01	7.34	4.78	3.82*	6.61	5.50	4.91	3.37	3.11*	4.26
	<i>0.23</i>	<i>0.65</i>	<i>0.38</i>	<i>0.31</i>	<i>0.42</i>	<i>0.93</i>	<i>0.62</i>	<i>0.49</i>	<i>0.73</i>	<i>0.37</i>	<i>0.98</i>	<i>0.45</i>	<i>0.34</i>	<i>0.45</i>	<i>0.26</i>
Less than 1 year	9.59	13.12	9.19	8.94	8.56	12.42	8.38	8.54	8.93	9.14	13.95	9.87	9.22	8.38	9.93
	<i>0.31</i>	<i>1.02</i>	<i>0.40</i>	<i>0.38</i>	<i>0.72</i>	<i>1.44</i>	<i>0.56</i>	<i>0.60</i>	<i>1.00</i>	<i>0.43</i>	<i>1.30</i>	<i>0.58</i>	<i>0.50</i>	<i>0.91</i>	<i>0.38</i>
1 to less than 3 years	19.72	21.84	19.89	18.96	18.36	20.99	19.17	17.32	18.03	18.85	22.86	20.49	20.11	18.52	20.40
	<i>0.41</i>	<i>1.13</i>	<i>0.66</i>	<i>0.68</i>	<i>0.90</i>	<i>1.34</i>	<i>0.93</i>	<i>0.82</i>	<i>1.47</i>	<i>0.55</i>	<i>1.61</i>	<i>0.96</i>	<i>0.98</i>	<i>1.07</i>	<i>0.60</i>
3 to less than 5 years	15.90	17.08	17.01	13.86	15.57	15.57	17.89	14.28	15.08	16.24	18.88	16.29	13.57	15.81	15.62
	<i>0.34</i>	<i>0.94</i>	<i>0.56</i>	<i>0.56</i>	<i>0.82</i>	<i>1.12</i>	<i>0.73</i>	<i>0.89</i>	<i>1.39</i>	<i>0.50</i>	<i>1.55</i>	<i>0.87</i>	<i>0.70</i>	<i>1.06</i>	<i>0.50</i>
5 years or more	49.51	40.55	47.89	54.29	54.17	42.01	47.22	55.08	54.15	49.15	38.80	48.44	53.73	54.18	49.79
	<i>0.50</i>	<i>1.11</i>	<i>0.75</i>	<i>0.89</i>	<i>1.28</i>	<i>1.74</i>	<i>0.98</i>	<i>1.26</i>	<i>1.98</i>	<i>0.68</i>	<i>1.77</i>	<i>1.06</i>	<i>1.02</i>	<i>1.66</i>	<i>0.68</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

<sup>2</sup> The percentage of responses for "none" under "Usual Source of Care" differs from the percentage of responses for "no usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

<sup>3</sup> HMO stands for Health Maintenance Organization.

<sup>4</sup> OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.2 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2001**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	38,943	5,299	17,672	12,178	3,793	2,901	8,014	5,028	1,237	17,180	2,399	9,658	7,150	2,554	21,760
	119	104	139	124	65	74	101	80	40	121	65	120	76	62	119
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>															
<b>Quality of Care</b>															
<b>General Care</b>															
Very Satisfied <sup>3</sup>	28.12	23.23	30.25	28.78	22.92	21.89	31.20	29.39	23.22	28.52	24.85	29.47	28.34	22.78	27.80
	0.58	0.97	0.89	0.71	0.99	1.47	1.16	1.10	1.64	0.78	1.46	1.04	0.83	1.15	0.63
(Very) Unsatisfied <sup>4</sup>	4.28	8.62	3.72	3.42	3.61	8.96	3.46	3.16	3.39*	4.30	8.21	3.93	3.61	3.72	4.28
	0.19	0.68	0.25	0.25	0.37	1.03	0.36	0.39	0.73	0.28	1.07	0.35	0.32	0.46	0.24
<b>Follow-up Care</b>															
Very Satisfied <sup>3</sup>	17.84	15.93	18.99	18.20	13.94	14.68	20.31	18.69	15.05	18.51	17.45	17.88	17.86	13.40	17.30
	0.53	1.05	0.81	0.62	0.80	1.53	1.03	0.94	1.29	0.72	1.39	0.95	0.69	0.95	0.56
(Very) Unsatisfied <sup>4</sup>	3.36	7.16	2.95	2.55	2.59	7.91	2.71	2.66	2.26*	3.54	6.25	3.15	2.48	2.75*	3.23
	0.17	0.62	0.25	0.25	0.34	0.94	0.37	0.39	0.52	0.23	0.93	0.33	0.28	0.50	0.21
<b>Access/Coordination of Care</b>															
<b>Availability</b>															
Very Satisfied <sup>3</sup>	9.46	9.54	9.63	9.50	8.48	10.09	10.93	9.79	9.46	10.35	8.87	8.55	9.29	8.01	8.77
	0.33	0.70	0.47	0.55	0.65	0.96	0.71	0.77	1.12	0.44	0.91	0.64	0.67	0.77	0.39
(Very) Unsatisfied <sup>4</sup>	3.73	7.38	3.14	3.13	3.32	6.93	2.95	3.16	2.94*	3.68	7.93	3.31	3.11	3.50*	3.77
	0.21	0.62	0.25	0.28	0.45	0.85	0.41	0.35	0.67	0.30	0.92	0.37	0.40	0.50	0.27
<b>Ease of Access to Doctor</b>															
Very Satisfied <sup>3</sup>	19.63	13.56	22.37	19.52	15.68	13.33	22.79	19.78	16.08	19.83	13.84	22.02	19.34	15.49	19.47
	0.50	0.90	0.70	0.64	0.96	1.38	0.96	0.98	1.50	0.64	1.24	0.90	0.72	1.17	0.58
(Very) Unsatisfied <sup>4</sup>	5.56	11.29	4.37	4.79	5.55	9.77	3.80	4.10	5.18*	4.99	13.13	4.85	5.27	5.73	6.01
	0.19	0.81	0.29	0.28	0.41	0.95	0.38	0.44	0.79	0.24	1.41	0.39	0.41	0.53	0.30
<b>Can Obtain Care in Same Location</b>															
Very Satisfied <sup>3</sup>	13.85	12.66	14.76	13.66	11.86	12.56	14.62	13.61	11.93	13.78	12.79	14.88	13.70	11.82	13.90
	0.46	0.85	0.64	0.60	0.69	1.17	0.76	0.78	1.15	0.54	1.27	0.86	0.70	0.82	0.55
(Very) Unsatisfied <sup>4</sup>	5.16	10.59	4.73	3.92	3.58	9.28	4.68	3.83	4.42*	5.19	12.17	4.77	3.98	3.17*	5.14
	0.25	0.97	0.35	0.31	0.44	1.30	0.50	0.42	0.81	0.38	1.26	0.47	0.36	0.44	0.29

**Table 5.2 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2001**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	38,943	5,299	17,672	12,178	3,793	2,901	8,014	5,028	1,237	17,180	2,399	9,658	7,150	2,554	21,760
	<i>119</i>	<i>104</i>	<i>139</i>	<i>124</i>	<i>65</i>	<i>74</i>	<i>101</i>	<i>80</i>	<i>40</i>	<i>121</i>	<i>65</i>	<i>120</i>	<i>76</i>	<i>62</i>	<i>119</i>
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>															
<b>Information from Doctor</b>															
Very Satisfied <sup>3</sup>	16.90	15.32	18.85	16.13	12.48	14.87	19.86	17.11	13.18	17.73	15.85	18.02	15.44	12.14	16.25
	<i>0.47</i>	<i>0.90</i>	<i>0.70</i>	<i>0.55</i>	<i>0.64</i>	<i>1.37</i>	<i>1.04</i>	<i>0.78</i>	<i>1.22</i>	<i>0.66</i>	<i>1.16</i>	<i>0.82</i>	<i>0.67</i>	<i>0.80</i>	<i>0.52</i>
(Very) Unsatisfied <sup>4</sup>	5.61	10.75	4.79	4.93	4.42	10.90	4.36	4.32	5.01*	5.50	10.56	5.14	5.36	4.13	5.69
	<i>0.24</i>	<i>0.80</i>	<i>0.29</i>	<i>0.39</i>	<i>0.44</i>	<i>1.23</i>	<i>0.35</i>	<i>0.48</i>	<i>0.84</i>	<i>0.33</i>	<i>1.20</i>	<i>0.42</i>	<i>0.48</i>	<i>0.57</i>	<i>0.31</i>
<b>Doctor's Concern for Overall Health</b>															
Very Satisfied <sup>3</sup>	19.03	17.29	20.57	18.82	14.94	15.20	20.51	19.91	16.39	19.14	19.82	20.62	18.06	14.23	18.95
	<i>0.53</i>	<i>0.97</i>	<i>0.77</i>	<i>0.67</i>	<i>0.85</i>	<i>1.31</i>	<i>1.07</i>	<i>0.87</i>	<i>1.42</i>	<i>0.70</i>	<i>1.55</i>	<i>0.96</i>	<i>0.78</i>	<i>0.95</i>	<i>0.61</i>
(Very) Unsatisfied <sup>4</sup>	5.51	10.47	5.29	4.26	3.64	10.08	4.76	3.95	3.38*	5.32	10.94	5.73	4.47	3.78	5.66
	<i>0.21</i>	<i>0.85</i>	<i>0.32</i>	<i>0.29</i>	<i>0.40</i>	<i>1.21</i>	<i>0.37</i>	<i>0.42</i>	<i>0.70</i>	<i>0.31</i>	<i>1.18</i>	<i>0.45</i>	<i>0.37</i>	<i>0.54</i>	<i>0.27</i>
<b>Cost</b>															
Very Satisfied <sup>3</sup>	15.86	13.04	16.99	16.23	13.35	11.73	17.54	17.19	14.66	16.25	14.63	16.52	15.56	12.71	15.55
	<i>0.38</i>	<i>0.93</i>	<i>0.58</i>	<i>0.50</i>	<i>0.79</i>	<i>1.29</i>	<i>0.76</i>	<i>0.81</i>	<i>1.48</i>	<i>0.54</i>	<i>1.29</i>	<i>0.75</i>	<i>0.68</i>	<i>0.94</i>	<i>0.46</i>
(Very) Unsatisfied <sup>4</sup>	15.69	27.91	13.90	13.80	13.01	25.66	12.98	13.47	13.46	15.30	30.61	14.65	14.03	12.79	15.99
	<i>0.34</i>	<i>1.42</i>	<i>0.52</i>	<i>0.44</i>	<i>0.80</i>	<i>1.72</i>	<i>0.71</i>	<i>0.76</i>	<i>1.41</i>	<i>0.50</i>	<i>2.06</i>	<i>0.69</i>	<i>0.62</i>	<i>0.96</i>	<i>0.41</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

3 Beneficiaries whose response to the question was 'very satisfied'.

4 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

**Table 5.3 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2001**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	38,943	5,299	17,672	12,178	3,793	2,901	8,014	5,028	1,237	17,180	2,399	9,658	7,150	2,554	21,760
	119	104	139	124	65	74	101	80	40	121	65	120	76	62	119
<b>Beneficiaries as a Percent of Column Total</b>															
<b>Had a Problem and Did Not See a Doctor</b>															
Yes	8.67	22.07	7.74	5.59	4.23	20.34	7.36	4.89	4.57*	8.63	24.16	8.05	6.08	4.06	8.71
	0.24	0.97	0.36	0.29	0.38	1.24	0.48	0.40	0.69	0.31	1.49	0.54	0.39	0.51	0.33
No	91.33	77.93	92.26	94.41	95.77	79.66	92.64	95.11	95.43	91.37	75.84	91.95	93.92	95.94	91.29
	0.24	0.97	0.36	0.29	0.38	1.24	0.48	0.40	0.69	0.31	1.49	0.54	0.39	0.51	0.33
<b>Ever Had a Prescription You Did Not Fill</b>															
Yes	4.22	10.25	4.00	2.64	1.96*	8.96	3.54	1.97*	1.58*	3.85	11.81	4.38	3.11	2.14*	4.52
	0.18	0.73	0.25	0.21	0.31	1.01	0.31	0.28	0.40	0.21	1.48	0.37	0.34	0.40	0.29
No	95.78	89.75	96.00	97.36	98.04	91.04	96.46	98.03	98.42	96.15	88.19	95.62	96.89	97.86	95.48
	0.18	0.73	0.25	0.21	0.31	1.01	0.31	0.28	0.40	0.21	1.48	0.37	0.34	0.40	0.29
<b>Visit a Doctor as Soon as You Feel Bad</b>															
Yes	37.58	39.73	34.77	39.22	42.50	40.18	34.70	41.76	46.75	38.55	39.18	34.83	37.44	40.43	36.82
	0.71	1.34	0.85	0.99	1.23	1.64	1.25	1.22	1.83	0.88	2.06	1.09	1.20	1.55	0.87
No	62.42	60.27	65.23	60.78	57.50	59.82	65.30	58.24	53.25	61.45	60.82	65.17	62.56	59.57	63.18
	0.71	1.34	0.85	0.99	1.23	1.64	1.25	1.22	1.83	0.88	2.06	1.09	1.20	1.55	0.87
<b>Avoid Going to the Doctor</b>															
Yes	28.39	34.05	29.17	25.80	25.15	34.32	27.14	22.01	20.73	26.39	33.73	30.86	28.46	27.31	29.97
	0.49	1.20	0.67	0.69	1.02	1.45	0.95	0.95	1.69	0.65	1.78	0.85	0.89	1.17	0.60
No	71.61	65.95	70.83	74.20	74.85	65.68	72.86	77.99	79.27	73.61	66.27	69.14	71.54	72.69	70.03
	0.49	1.20	0.67	0.69	1.02	1.45	0.95	0.95	1.69	0.65	1.78	0.85	0.89	1.17	0.60

**Table 5.3 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2001**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	38,943	5,299	17,672	12,178	3,793	2,901	8,014	5,028	1,237	17,180	2,399	9,658	7,150	2,554	21,760
	<i>119</i>	<i>104</i>	<i>139</i>	<i>124</i>	<i>65</i>	<i>74</i>	<i>101</i>	<i>80</i>	<i>40</i>	<i>121</i>	<i>65</i>	<i>120</i>	<i>76</i>	<i>62</i>	<i>119</i>

Beneficiaries as a Percent of Column Total

**Do You Worry About Your  
Health More Than Others**

Yes	19.41	51.97	14.42	14.48	12.82	49.64	13.46	15.03	12.62	20.01	54.80	15.21	14.10	12.91	18.94
	<i>0.37</i>	<i>1.36</i>	<i>0.52</i>	<i>0.47</i>	<i>0.79</i>	<i>1.66</i>	<i>0.66</i>	<i>0.79</i>	<i>1.37</i>	<i>0.52</i>	<i>2.13</i>	<i>0.72</i>	<i>0.65</i>	<i>0.94</i>	<i>0.53</i>
No	80.59	48.03	85.58	85.52	87.18	50.36	86.54	84.97	87.38	79.99	45.20	84.79	85.90	87.09	81.06
	<i>0.37</i>	<i>1.36</i>	<i>0.52</i>	<i>0.47</i>	<i>0.79</i>	<i>1.66</i>	<i>0.66</i>	<i>0.79</i>	<i>1.37</i>	<i>0.52</i>	<i>2.13</i>	<i>0.72</i>	<i>0.65</i>	<i>0.94</i>	<i>0.53</i>

**When Sick, Do You Keep  
it to Yourself**

Yes	37.93	44.25	36.97	37.15	36.02	44.37	33.99	31.58	31.78	34.88	44.12	39.45	41.06	38.10	40.34
	<i>0.58</i>	<i>1.28</i>	<i>0.75</i>	<i>0.85</i>	<i>1.19</i>	<i>1.72</i>	<i>0.96</i>	<i>1.05</i>	<i>1.83</i>	<i>0.67</i>	<i>1.88</i>	<i>1.10</i>	<i>1.07</i>	<i>1.46</i>	<i>0.72</i>
No	62.07	55.75	63.03	62.85	63.98	55.63	66.01	68.42	68.22	65.12	55.88	60.55	58.94	61.90	59.66
	<i>0.58</i>	<i>1.28</i>	<i>0.75</i>	<i>0.85</i>	<i>1.19</i>	<i>1.72</i>	<i>0.96</i>	<i>1.05</i>	<i>1.83</i>	<i>0.67</i>	<i>1.88</i>	<i>1.10</i>	<i>1.07</i>	<i>1.46</i>	<i>0.72</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.  
It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

**Table 5.4 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2001**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,943	3,534	14,087	10,064	3,091	30,776	914	1,463	919	303	3,600	567	1,337	722	261	2,887
	119	94	170	117	62	209	39	53	42	19	84	58	94	52	22	166
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Usual Source of Care</b>																
None <sup>3</sup>	5.28	7.23	5.62	3.72	3.27	4.95	7.39*	7.41*	5.13*	2.91*	6.44	7.73*	7.61*	5.29*	3.61*	6.69
	0.22	0.78	0.43	0.32	0.48	0.25	1.08	1.47	1.16	0.99	0.75	2.02	1.58	1.21	1.34	0.89
Doctor's office	74.14	69.84	75.19	79.52	81.24	76.60	62.96	65.13	66.50	78.62	66.06	59.91	59.57	65.45	61.81	61.31
	0.67	1.37	0.98	0.85	1.24	0.76	2.91	2.45	2.17	2.97	1.64	3.80	2.99	2.55	4.45	1.54
Doctor's clinic	9.19	11.70	9.96	8.44	7.41	9.41	9.39*	8.57*	6.56*	4.59*	7.93	7.16*	10.86*	4.25*	7.06*	8.14
	0.51	0.98	0.76	0.54	0.93	0.58	1.64	1.74	1.38	1.66	0.94	1.86	1.70	1.15	2.36	1.00
HMO <sup>4</sup>	5.06	2.19*	4.73	4.12	4.36	4.20	1.83*	7.59*	5.70*	2.45*	5.21	8.49*	13.07	14.25*	11.56*	12.33
	0.34	0.37	0.44	0.36	0.52	0.31	0.69	1.34	1.30	1.23	0.83	2.16	1.84	2.15	4.08	1.33
Hospital OPD/ER <sup>5</sup>	2.55	3.63	1.49	1.20	1.71*	1.66	12.76	5.41*	7.26*	6.30*	7.82	8.79*	5.25*	2.83*	3.18*	5.15
	0.15	0.58	0.24	0.18	0.31	0.16	2.10	1.19	1.12	1.67	0.92	2.04	1.14	0.81	2.06	0.67
Other clinic/health center	3.78	5.41	3.01	3.00	2.00*	3.18	5.68*	5.90*	8.85*	5.13*	6.53	7.92*	3.64*	7.93*	12.78*	6.38
	0.18	0.64	0.29	0.26	0.33	0.17	1.20	1.14	1.20	1.52	0.64	3.19	0.94	1.31	2.97	0.74
<b>Difficulty Obtaining Care</b>																
Yes	4.32	11.44	3.10	2.82	2.72*	3.93	14.80	3.46*	3.51*	1.62*	6.20	10.36*	5.61*	2.88*	4.40*	5.75
	0.18	0.95	0.25	0.27	0.42	0.20	2.17	0.89	0.92	0.96	0.70	2.32	1.29	1.01	1.63	0.86
No	95.68	88.56	96.90	97.18	97.28	96.07	85.20	96.54	96.49	98.38	93.80	89.64	94.39	97.12	95.60	94.25
	0.18	0.95	0.25	0.27	0.42	0.20	2.17	0.89	0.92	0.96	0.70	2.32	1.29	1.01	1.63	0.86
<b>Delayed Care Due to Cost</b>																
Yes	8.12	24.47	6.71	3.98	3.58	7.54	18.48	8.42*	6.20*	9.47*	10.50	22.15*	8.22*	5.63*	3.81*	9.90
	0.27	1.45	0.39	0.25	0.45	0.30	2.09	1.33	1.47	2.15	0.87	4.59	1.55	1.51	1.58	1.29
No	91.88	75.53	93.29	96.02	96.42	92.46	81.52	91.58	93.80	90.53	89.50	77.85	91.78	94.37	96.19	90.10
	0.27	1.45	0.39	0.25	0.45	0.30	2.09	1.33	1.47	2.15	0.87	4.59	1.55	1.51	1.58	1.29

**Table 5.4 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2001**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,943	3,534	14,087	10,064	3,091	30,776	914	1,463	919	303	3,600	567	1,337	722	261	2,887
	<i>119</i>	<i>94</i>	<i>170</i>	<i>117</i>	<i>62</i>	<i>209</i>	<i>39</i>	<i>53</i>	<i>42</i>	<i>19</i>	<i>84</i>	<i>58</i>	<i>94</i>	<i>52</i>	<i>22</i>	<i>166</i>
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Length of Association with Usual Source of Care</b>																
No usual source <sup>3</sup>	5.30	7.28	5.64	3.73	3.31	4.97	7.45*	7.42*	5.13*	2.92*	6.46	7.77*	7.63*	5.31*	3.66*	6.72
	<i>0.23</i>	<i>0.78</i>	<i>0.43</i>	<i>0.32</i>	<i>0.48</i>	<i>0.25</i>	<i>1.09</i>	<i>1.47</i>	<i>1.16</i>	<i>0.99</i>	<i>0.75</i>	<i>2.03</i>	<i>1.59</i>	<i>1.21</i>	<i>1.36</i>	<i>0.89</i>
Less than 1 year	9.59	13.17	8.55	8.60	8.54	9.10	11.55*	10.10*	9.54*	10.72*	10.38	15.06*	14.54	11.93*	5.93*	13.22
	<i>0.31</i>	<i>1.08</i>	<i>0.40</i>	<i>0.39</i>	<i>0.85</i>	<i>0.31</i>	<i>2.11</i>	<i>1.55</i>	<i>1.43</i>	<i>2.17</i>	<i>1.07</i>	<i>3.37</i>	<i>2.06</i>	<i>1.85</i>	<i>1.82</i>	<i>1.20</i>
1 to less than 3 years	19.72	21.24	19.23	18.54	17.35	19.05	21.34	19.20	17.68	24.20*	19.77	24.92	25.48	22.20	20.90*	24.14
	<i>0.41</i>	<i>1.34</i>	<i>0.69</i>	<i>0.77</i>	<i>0.95</i>	<i>0.44</i>	<i>2.37</i>	<i>2.30</i>	<i>1.78</i>	<i>3.37</i>	<i>1.16</i>	<i>3.16</i>	<i>2.59</i>	<i>2.18</i>	<i>3.82</i>	<i>1.69</i>
3 to less than 5 years	15.90	16.59	16.87	13.88	15.55	15.73	18.88	20.66	14.33	12.38*	17.90	15.10*	14.67	14.49*	15.69*	14.80
	<i>0.34</i>	<i>1.20</i>	<i>0.63</i>	<i>0.59</i>	<i>0.92</i>	<i>0.38</i>	<i>2.08</i>	<i>1.85</i>	<i>2.01</i>	<i>2.52</i>	<i>1.05</i>	<i>2.86</i>	<i>1.51</i>	<i>2.25</i>	<i>2.92</i>	<i>1.04</i>
5 years or more	49.51	41.73	49.71	55.25	55.26	51.16	40.78	42.62	53.33	49.77	45.49	37.15	37.68	46.06	53.83	41.13
	<i>0.50</i>	<i>1.47</i>	<i>0.85</i>	<i>1.01</i>	<i>1.33</i>	<i>0.61</i>	<i>2.43</i>	<i>2.09</i>	<i>2.65</i>	<i>3.77</i>	<i>1.24</i>	<i>3.41</i>	<i>2.66</i>	<i>3.03</i>	<i>4.53</i>	<i>1.69</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

3 The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

4 HMO stands for Health Maintenance Organization.

5 OPD stands for Outpatient Department; ER stands for Emergency Room.



**Table 5.5 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2001**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total <sup>6</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,943	3,534	14,087	10,064	3,091	30,776	914	1,463	919	303	3,600	567	1,337	722	261	2,887
	119	94	170	117	62	209	39	53	42	19	84	58	94	52	22	166
<b>Beneficiaries as a Percent of Column Total<sup>3</sup></b>																
<b>Quality of Care</b>																
<b>General Care</b>																
Very Satisfied <sup>4</sup>	28.12	26.59	32.27	30.47	24.66	30.26	16.74	15.98	13.34	12.64*	15.22	17.77*	26.32	25.46	17.24*	23.61
	0.58	1.27	1.00	0.82	1.13	0.68	1.95	1.89	1.63	2.12	1.06	2.85	2.81	2.53	2.71	1.68
(Very) Unsatisfied <sup>5</sup>	4.28	8.02	3.82	3.32	3.69	4.13	8.43*	3.23*	4.17*	4.19*	4.87	10.16*	2.57*	3.93*	2.56*	4.39
	0.19	0.79	0.28	0.27	0.48	0.20	1.45	1.06	0.96	1.12	0.56	2.66	0.71	0.95	1.27	0.68
<b>Follow-up Care</b>																
Very Satisfied <sup>4</sup>	17.84	17.60	20.02	19.32	14.62	18.97	9.77*	10.07*	7.57*	8.68*	9.24	16.86*	18.59	17.13	12.38*	17.33
	0.53	1.25	0.89	0.68	0.91	0.59	1.75	1.62	1.56	2.07	0.96	3.22	2.19	2.19	2.35	1.55
(Very) Unsatisfied <sup>5</sup>	3.36	7.12	3.19	2.64	2.77*	3.42	5.75*	1.07*	1.50*	1.79*	2.43*	9.77*	2.45*	2.25*	1.97*	3.79*
	0.17	0.72	0.30	0.27	0.42	0.20	1.45	0.42	0.62	1.01	0.38	2.42	0.87	0.80	1.13	0.72
<b>Access/Coordination of Care</b>																
<b>Availability</b>																
Very Satisfied <sup>4</sup>	9.46	10.23	9.83	9.66	8.87	9.72	5.54*	4.86*	3.82*	5.13*	4.79	11.01*	12.83	12.61*	8.27*	12.01
	0.33	0.90	0.48	0.61	0.74	0.36	1.11	0.94	0.97	1.68	0.53	2.39	1.89	1.82	1.72	1.36
(Very) Unsatisfied <sup>5</sup>	3.73	6.92	3.41	3.39	3.45	3.81	4.14*	1.50*	1.26*	2.15*	2.16*	8.41*	2.62*	2.00*	3.52*	3.68*
	0.21	0.72	0.28	0.32	0.53	0.24	1.16	0.52	0.62	1.19	0.40	2.19	0.99	0.63	1.59	0.61
<b>Ease of Access to Doctor</b>																
Very Satisfied <sup>4</sup>	19.63	14.77	24.39	20.62	17.09	21.32	9.81*	7.59*	9.23*	10.19*	8.79	13.78*	18.52	18.56	8.23*	16.68
	0.50	1.14	0.84	0.73	1.11	0.61	1.62	1.45	1.58	2.26	1.03	2.34	2.16	2.20	1.80	1.38
(Very) Unsatisfied <sup>5</sup>	5.56	10.74	3.79	4.28	5.47	4.92	8.32*	5.42*	6.68*	3.77*	6.34	17.34*	9.30*	8.32*	7.80*	10.50
	0.19	0.93	0.28	0.32	0.50	0.22	1.58	1.04	1.07	1.22	0.65	3.51	1.67	1.51	2.86	1.07
<b>Can Obtain Care in Same Location</b>																
Very Satisfied <sup>4</sup>	13.85	13.93	15.30	14.02	12.42	14.44	8.93*	8.27*	6.98*	7.26*	8.02	13.55*	15.82	16.29	12.86*	15.23
	0.46	1.01	0.73	0.66	0.79	0.52	1.84	1.47	1.33	1.67	0.90	2.39	1.68	2.15	2.28	1.23
(Very) Unsatisfied <sup>5</sup>	5.16	11.81	4.74	4.04	3.50	5.20	6.54*	3.86*	2.53*	1.20*	3.98	8.00*	4.85*	3.85*	7.78*	5.48
	0.25	1.15	0.40	0.33	0.48	0.27	1.44	1.01	0.83	0.84	0.61	2.30	1.17	0.99	1.85	0.69

**Table 5.5 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2001**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total <sup>6</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,943	3,534	14,087	10,064	3,091	30,776	914	1,463	919	303	3,600	567	1,337	722	261	2,887
	<i>119</i>	<i>94</i>	<i>170</i>	<i>117</i>	<i>62</i>	<i>209</i>	<i>39</i>	<i>53</i>	<i>42</i>	<i>19</i>	<i>84</i>	<i>58</i>	<i>94</i>	<i>52</i>	<i>22</i>	<i>166</i>
<b>Beneficiaries as a Percent of Column Total<sup>3</sup></b>																
<b>Relationship with Primary Doctor</b>																
<b>Information from Doctor</b>																
Very Satisfied <sup>4</sup>	16.90	16.63	20.14	17.04	13.13	18.02	12.12	7.64*	7.40*	7.27*	8.68	15.70*	17.30	16.37	11.56*	16.24
	<i>0.47</i>	<i>1.17</i>	<i>0.83</i>	<i>0.65</i>	<i>0.79</i>	<i>0.55</i>	<i>2.18</i>	<i>1.36</i>	<i>1.45</i>	<i>1.86</i>	<i>0.90</i>	<i>2.36</i>	<i>2.14</i>	<i>1.80</i>	<i>1.94</i>	<i>1.37</i>
(Very) Unsatisfied <sup>5</sup>	5.61	11.17	4.98	5.29	4.67	5.76	8.34*	3.47*	2.58*	2.80*	4.42	9.89*	3.55*	3.92*	2.98*	4.83
	<i>0.24</i>	<i>0.97</i>	<i>0.32</i>	<i>0.44</i>	<i>0.53</i>	<i>0.26</i>	<i>1.68</i>	<i>1.03</i>	<i>0.88</i>	<i>1.25</i>	<i>0.55</i>	<i>2.61</i>	<i>1.12</i>	<i>1.13</i>	<i>1.90</i>	<i>0.87</i>
<b>Doctor's Concern for Overall Health</b>																
Very Satisfied <sup>4</sup>	19.03	19.33	21.80	19.94	15.31	20.26	10.33	10.66	8.85*	11.76*	10.21	16.47*	17.87	16.99	13.81*	17.01
	<i>0.53</i>	<i>1.22</i>	<i>0.86</i>	<i>0.77</i>	<i>0.98</i>	<i>0.59</i>	<i>1.73</i>	<i>1.44</i>	<i>1.49</i>	<i>2.57</i>	<i>0.97</i>	<i>3.03</i>	<i>1.85</i>	<i>2.19</i>	<i>2.50</i>	<i>1.40</i>
(Very) Unsatisfied <sup>5</sup>	5.51	10.82	5.61	4.55	3.93	5.69	6.68*	3.12*	2.81*	3.18*	3.94	14.14*	3.67*	2.56*	1.91*	5.29
	<i>0.21</i>	<i>1.02</i>	<i>0.37</i>	<i>0.30</i>	<i>0.48</i>	<i>0.24</i>	<i>1.35</i>	<i>0.87</i>	<i>0.84</i>	<i>1.30</i>	<i>0.51</i>	<i>3.64</i>	<i>0.99</i>	<i>0.79</i>	<i>1.10</i>	<i>0.90</i>
<b>Cost of Care</b>																
<b>Cost</b>																
Very Satisfied <sup>4</sup>	15.86	13.98	17.89	16.55	13.56	16.57	10.01	7.29*	9.25*	8.47*	8.58	11.46*	16.70	19.63	15.88*	16.34
	<i>0.38</i>	<i>1.21</i>	<i>0.67</i>	<i>0.54</i>	<i>0.87</i>	<i>0.44</i>	<i>1.23</i>	<i>1.36</i>	<i>1.50</i>	<i>1.94</i>	<i>0.80</i>	<i>1.85</i>	<i>1.68</i>	<i>2.19</i>	<i>3.02</i>	<i>1.18</i>
(Very) Unsatisfied <sup>5</sup>	15.69	28.32	13.66	13.96	13.10	15.39	26.10	15.70	13.58	12.31*	17.52	26.19	15.07	12.86*	11.44*	16.38
	<i>0.34</i>	<i>1.92</i>	<i>0.59</i>	<i>0.47</i>	<i>0.89</i>	<i>0.39</i>	<i>2.50</i>	<i>1.84</i>	<i>1.93</i>	<i>2.50</i>	<i>1.06</i>	<i>3.11</i>	<i>2.05</i>	<i>2.18</i>	<i>2.44</i>	<i>1.05</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

3 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

4 Beneficiaries whose response to the question was 'very satisfied'.

5 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

6 Total includes persons of other race/ethnicity and persons who did not report their race/ethnicity.

**Table 5.6 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2001**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,943	3,534	14,087	10,064	3,091	30,776	914	1,463	919	303	3,600	567	1,337	722	261	2,887
	119	94	170	117	62	209	39	53	42	19	84	58	94	52	22	166
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>																
<b>Had a Problem and Did Not See a Doctor</b>																
Yes	8.67	21.55	7.34	5.15	4.17	7.94	20.36	9.18*	6.68*	7.51*	11.23	23.50	9.84*	9.47*	2.74*	11.76
	0.24	1.28	0.39	0.31	0.44	0.26	2.33	1.52	1.53	1.79	0.95	3.47	1.68	1.39	1.32	1.14
No	91.33	78.45	92.66	94.85	95.83	92.06	79.64	90.82	93.32	92.49	88.77	76.50	90.16	90.53	97.26	88.24
	0.24	1.28	0.39	0.31	0.44	0.26	2.33	1.52	1.53	1.79	0.95	3.47	1.68	1.39	1.32	1.14
<b>Ever Had a Prescription You Did Not Fill</b>																
Yes	4.22	10.98	4.18	2.58	1.89*	4.21	7.29*	2.70*	2.99*	1.19*	3.81	7.92*	3.81*	3.18*	3.87*	4.45
	0.18	1.08	0.30	0.23	0.34	0.23	1.05	0.75	0.86	0.84	0.45	1.90	0.75	0.89	2.08	0.59
No	95.78	89.02	95.82	97.42	98.11	95.79	92.71	97.30	97.01	98.81	96.19	92.08	96.19	96.82	96.13	95.55
	0.18	1.08	0.30	0.23	0.34	0.23	1.05	0.75	0.86	0.84	0.45	1.90	0.75	0.89	2.08	0.59
<b>Visit a Doctor as Soon as You Feel Bad</b>																
Yes	37.58	36.30	32.03	37.53	41.15	35.22	43.09	36.07	44.22	41.40	40.37	60.11	56.88	54.77	57.86	57.07
	0.71	1.66	0.95	1.06	1.39	0.77	2.86	2.44	2.70	2.98	1.59	4.36	2.48	2.21	4.12	1.51
No	62.42	63.70	67.97	62.47	58.85	64.78	56.91	63.93	55.78	58.60	59.63	39.89	43.12	45.23	42.14	42.93
	0.71	1.66	0.95	1.06	1.39	0.77	2.86	2.44	2.70	2.98	1.59	4.36	2.48	2.21	4.12	1.51
<b>Avoid Going to the Doctor</b>																
Yes	28.39	34.04	28.78	25.40	24.34	27.84	29.16	31.50	28.50	33.21	30.28	37.48	29.99	25.38	23.39*	29.72
	0.49	1.44	0.81	0.73	1.16	0.56	2.52	2.60	2.16	3.05	1.62	4.89	2.32	2.75	3.81	2.09
No	71.61	65.96	71.22	74.60	75.66	72.16	70.84	68.50	71.50	66.79	69.72	62.52	70.01	74.62	76.61	70.28
	0.49	1.44	0.81	0.73	1.16	0.56	2.52	2.60	2.16	3.05	1.62	4.89	2.32	2.75	3.81	2.09

**Table 5.6 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2001**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,943	3,534	14,087	10,064	3,091	30,776	914	1,463	919	303	3,600	567	1,337	722	261	2,887
	<i>119</i>	<i>94</i>	<i>170</i>	<i>117</i>	<i>62</i>	<i>209</i>	<i>39</i>	<i>53</i>	<i>42</i>	<i>19</i>	<i>84</i>	<i>58</i>	<i>94</i>	<i>52</i>	<i>22</i>	<i>166</i>

Beneficiaries as a Percent of Column Total<sup>2</sup>

**Do You Worry About Your  
Health More Than Others**

Yes	19.41	51.57	12.11	12.69	11.33	16.77	51.00	17.60	20.15	15.86*	26.61	55.00	29.93	25.62	24.36*	33.29
	<i>0.37</i>	<i>1.66</i>	<i>0.55</i>	<i>0.51</i>	<i>0.79</i>	<i>0.40</i>	<i>2.77</i>	<i>2.39</i>	<i>2.40</i>	<i>2.67</i>	<i>1.27</i>	<i>3.40</i>	<i>2.28</i>	<i>2.10</i>	<i>3.30</i>	<i>1.39</i>
No	80.59	48.43	87.89	87.31	88.67	83.23	49.00	82.40	79.85	84.14	73.39	45.00	70.07	74.38	75.64	66.71
	<i>0.37</i>	<i>1.66</i>	<i>0.55</i>	<i>0.51</i>	<i>0.79</i>	<i>0.40</i>	<i>2.77</i>	<i>2.39</i>	<i>2.40</i>	<i>2.67</i>	<i>1.27</i>	<i>3.40</i>	<i>2.28</i>	<i>2.10</i>	<i>3.30</i>	<i>1.39</i>

**When Sick, Do You Keep  
it to Yourself**

Yes	37.93	44.39	37.63	37.52	36.88	38.30	43.80	35.97	36.86	37.25	38.29	41.09	30.77	33.53	25.10*	32.99
	<i>0.58</i>	<i>1.41</i>	<i>0.88</i>	<i>0.95</i>	<i>1.33</i>	<i>0.68</i>	<i>3.36</i>	<i>2.27</i>	<i>2.65</i>	<i>3.68</i>	<i>1.56</i>	<i>5.54</i>	<i>2.53</i>	<i>2.41</i>	<i>3.95</i>	<i>2.02</i>
No	62.07	55.61	62.37	62.48	63.12	61.70	56.20	64.03	63.14	62.75	61.71	58.91	69.23	66.47	74.90	67.01
	<i>0.58</i>	<i>1.41</i>	<i>0.88</i>	<i>0.95</i>	<i>1.33</i>	<i>0.68</i>	<i>3.36</i>	<i>2.27</i>	<i>2.65</i>	<i>3.68</i>	<i>1.56</i>	<i>5.54</i>	<i>2.53</i>	<i>2.41</i>	<i>3.95</i>	<i>2.02</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

**Table 5.7 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2001**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,943	1,341	4,350	4,311	1,895	11,897	2,034	11,171	6,075	938	20,219	1,924	2,150	1,792	958	6,824
	119	59	120	93	52	181	82	161	116	36	200	67	92	54	45	129
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Access to Care</b>																
<b>Usual Source of Care</b>																
None <sup>2</sup>	5.28	7.35	7.59	4.63	4.42*	5.98	4.93*	4.95	3.27	2.16*	4.31	9.94	8.23*	4.55*	2.21*	6.90
	0.22	1.08	0.82	0.53	0.67	0.41	0.94	0.40	0.38	0.59	0.27	1.12	1.25	0.73	0.66	0.51
Doctor's office	74.14	64.84	69.99	76.12	79.19	73.10	73.55	75.08	78.56	79.74	76.19	61.90	67.52	76.00	79.84	69.89
	0.67	2.45	1.55	1.28	1.65	0.96	1.88	1.00	0.99	1.95	0.77	1.94	1.78	1.58	1.88	0.98
Doctor's clinic	9.19	13.24	10.84	9.07	7.35	9.91	7.93	9.34	7.82	7.62*	8.66	13.07	10.13	6.52	6.39*	9.48
	0.51	1.93	1.11	0.83	1.06	0.68	1.03	0.69	0.59	1.40	0.56	1.31	1.46	0.96	1.25	0.75
HMO <sup>3</sup>	5.06	2.60*	5.27	5.43	4.24*	4.86	3.58*	5.72	5.01	4.83*	5.25	2.12*	6.85*	4.74*	6.04*	4.85
	0.34	0.89	0.62	0.64	0.71	0.43	0.60	0.51	0.58	0.85	0.41	0.53	1.13	0.83	1.38	0.54
Hospital OPD/ER <sup>4</sup>	2.55	7.32*	2.28*	1.93*	2.39*	2.74	4.75*	1.85	1.29*	1.58*	1.97	6.23	3.18*	3.30*	2.53*	3.98
	0.15	1.25	0.45	0.36	0.49	0.26	0.77	0.26	0.20	0.49	0.18	1.01	0.73	0.66	0.76	0.38
Other clinic/health center	3.78	4.64*	4.04	2.82	2.41*	3.41	5.26*	3.06	4.04	4.06*	3.62	6.75	4.09*	4.89*	3.00*	4.89
	0.18	0.99	0.68	0.40	0.51	0.31	0.81	0.29	0.39	0.78	0.20	1.21	0.75	0.85	0.60	0.49
<b>Difficulty Obtaining Care</b>																
Yes	4.32	15.06	3.72*	3.60	2.30*	4.73	9.53	3.10	2.07	2.81*	3.42	12.83	3.77*	3.59*	3.54*	6.24
	0.18	1.95	0.48	0.47	0.40	0.34	1.20	0.29	0.28	0.64	0.21	1.39	0.90	0.76	0.93	0.59
No	95.68	84.94	96.28	96.40	97.70	95.27	90.47	96.90	97.93	97.19	96.58	87.17	96.23	96.41	96.46	93.76
	0.18	1.95	0.48	0.47	0.40	0.34	1.20	0.29	0.28	0.64	0.21	1.39	0.90	0.76	0.93	0.59
<b>Delayed Care Due to Cost</b>																
Yes	8.12	24.55	8.72	5.33	3.73*	8.48	23.47	5.72	2.99	2.51*	6.54	22.76	10.24	6.07*	6.84*	12.19
	0.27	2.17	0.87	0.54	0.58	0.53	1.62	0.46	0.33	0.61	0.33	1.81	1.19	0.91	1.08	0.76
No	91.88	75.45	91.28	94.67	96.27	91.52	76.53	94.28	97.01	97.49	93.46	77.24	89.76	93.93	93.16	87.81
	0.27	2.17	0.87	0.54	0.58	0.53	1.62	0.46	0.33	0.61	0.33	1.81	1.19	0.91	1.08	0.76

**Table 5.7 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2001**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,943	1,341	4,350	4,311	1,895	11,897	2,034	11,171	6,075	938	20,219	1,924	2,150	1,792	958	6,824
	<i>119</i>	<i>59</i>	<i>120</i>	<i>93</i>	<i>52</i>	<i>181</i>	<i>82</i>	<i>161</i>	<i>116</i>	<i>36</i>	<i>200</i>	<i>67</i>	<i>92</i>	<i>54</i>	<i>45</i>	<i>129</i>
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Continuity of Care</b>																
<b>Length of Association with Usual Source of Care</b>																
No usual source <sup>2</sup>	5.30	7.41	7.63	4.64	4.48*	6.02	4.96*	4.95	3.28	2.17*	4.32	10.04	8.24*	4.57*	2.23*	6.94
	<i>0.23</i>	<i>1.09</i>	<i>0.82</i>	<i>0.53</i>	<i>0.68</i>	<i>0.41</i>	<i>0.94</i>	<i>0.40</i>	<i>0.38</i>	<i>0.60</i>	<i>0.27</i>	<i>1.13</i>	<i>1.25</i>	<i>0.73</i>	<i>0.67</i>	<i>0.51</i>
Less than 1 year	9.59	14.95	10.59	9.66	8.90	10.48	12.63	8.46	7.54	7.54*	8.56	12.35	10.20	11.99	8.89*	11.09
	<i>0.31</i>	<i>2.05</i>	<i>0.79</i>	<i>0.70</i>	<i>1.14</i>	<i>0.49</i>	<i>1.86</i>	<i>0.52</i>	<i>0.55</i>	<i>0.97</i>	<i>0.41</i>	<i>1.37</i>	<i>1.27</i>	<i>1.29</i>	<i>1.26</i>	<i>0.75</i>
1 to less than 3 years	19.72	23.70	20.73	19.13	16.93	19.88	20.19	19.62	18.28	17.94	19.20	22.30	19.62	20.87	21.59	20.98
	<i>0.41</i>	<i>2.10</i>	<i>1.20</i>	<i>1.00</i>	<i>1.31</i>	<i>0.69</i>	<i>1.91</i>	<i>0.84</i>	<i>0.94</i>	<i>1.73</i>	<i>0.59</i>	<i>1.96</i>	<i>1.77</i>	<i>1.59</i>	<i>1.81</i>	<i>0.95</i>
3 to less than 5 years	15.90	17.50	17.39	13.05	14.47	15.36	17.93	17.06	14.46	15.98	16.32	15.87	16.02	13.78	17.35	15.58
	<i>0.34</i>	<i>2.06</i>	<i>1.11</i>	<i>0.85</i>	<i>1.01</i>	<i>0.62</i>	<i>1.50</i>	<i>0.65</i>	<i>0.77</i>	<i>1.66</i>	<i>0.45</i>	<i>1.11</i>	<i>1.64</i>	<i>1.09</i>	<i>1.87</i>	<i>0.72</i>
5 years or more	49.51	36.43	43.66	53.51	55.22	48.26	44.30	49.91	56.45	56.38	51.61	39.43	45.92	48.79	49.94	45.42
	<i>0.50</i>	<i>2.70</i>	<i>1.48</i>	<i>1.38</i>	<i>1.54</i>	<i>0.82</i>	<i>2.18</i>	<i>0.89</i>	<i>1.15</i>	<i>2.14</i>	<i>0.71</i>	<i>1.88</i>	<i>2.03</i>	<i>1.90</i>	<i>2.70</i>	<i>0.99</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

3 HMO stands for Health Maintenance Organization.

4 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.8 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2001**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,943	1,341	4,350	4,311	1,895	11,897	2,034	11,171	6,075	938	20,219	1,924	2,150	1,792	958	6,824
	119	59	120	93	52	181	82	161	116	36	200	67	92	54	45	129
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>																
<b>Quality of Care</b>																
<b>General Care</b>																
Very Satisfied <sup>3</sup>	28.12	25.14	28.05	27.32	21.50	26.42	23.94	31.54	30.75	25.45	30.26	21.15	28.00	25.57	23.23	24.76
	0.58	2.26	1.51	1.09	1.31	0.83	1.84	0.99	0.96	1.70	0.77	1.59	2.18	1.52	1.94	0.96
(Very) Unsatisfied <sup>4</sup>	4.28	10.22	3.50	3.99	3.88*	4.49	10.24	3.65	3.00	2.84*	4.08	5.79	4.55*	3.51*	3.85*	4.53
	0.19	1.76	0.46	0.43	0.56	0.32	1.06	0.32	0.36	0.68	0.23	0.86	0.90	0.74	0.70	0.46
<b>Follow-up Care</b>																
Very Satisfied <sup>3</sup>	17.84	14.37	16.71	16.89	12.87	15.90	18.67	20.41	19.96	16.34	19.91	14.13	16.17	15.38	13.70	15.04
	0.53	1.56	1.25	0.91	1.07	0.69	1.85	0.93	0.83	1.57	0.65	1.40	1.59	1.45	1.59	0.78
(Very) Unsatisfied <sup>4</sup>	3.36	10.38	2.88*	3.13	2.18*	3.70	6.66	3.04	2.23	3.15*	3.16	5.44	2.65*	2.28*	2.85*	3.37
	0.17	1.75	0.44	0.39	0.42	0.33	0.87	0.30	0.31	0.82	0.22	0.92	0.72	0.54	0.76	0.42
<b>Availability</b>																
Very Satisfied <sup>3</sup>	9.46	10.40	7.26	8.45	7.37	8.06	10.03	10.77	10.52	10.77	10.62	8.41	8.50	8.54	8.44*	8.48
	0.33	1.46	0.82	0.74	0.86	0.45	1.26	0.61	0.71	1.10	0.45	1.06	1.14	0.95	1.38	0.59
(Very) Unsatisfied <sup>4</sup>	3.73	8.38	2.39*	2.82	2.44*	3.23	8.12	3.24	3.23	3.17*	3.72	5.90	4.15*	3.55*	5.18*	4.63
	0.21	1.45	0.41	0.40	0.52	0.28	0.92	0.30	0.35	0.90	0.26	0.79	0.91	0.70	0.98	0.49
<b>Ease of Access to Doctor</b>																
Very Satisfied <sup>3</sup>	19.63	11.37	18.20	17.20	12.98	16.24	16.05	24.85	22.08	20.40	22.92	12.46	17.95	16.43	16.39	15.79
	0.50	1.68	1.23	0.97	1.23	0.66	1.62	0.87	0.87	1.80	0.68	1.35	1.55	1.03	1.84	0.73
(Very) Unsatisfied <sup>4</sup>	5.56	12.77	6.15	5.83	5.47	6.67	8.94	3.40	3.59	4.66*	4.07	12.76	5.83*	6.34	6.59*	8.02
	0.19	1.73	0.64	0.48	0.64	0.36	1.08	0.35	0.41	1.00	0.24	1.58	0.77	0.91	1.00	0.58
<b>Can Obtain Care in Same Location</b>																
Very Satisfied <sup>3</sup>	13.85	13.82	12.97	13.16	10.14	12.69	13.17	15.65	14.73	13.75	15.04	11.31	13.79	11.23	13.38	12.36
	0.46	1.71	1.13	0.92	0.98	0.67	1.39	0.74	0.90	1.30	0.57	1.15	1.39	1.05	1.72	0.70
(Very) Unsatisfied <sup>4</sup>	5.16	9.80	3.93	4.75	3.10*	4.76	12.27	4.92	3.37	3.87*	5.15	9.36	5.36*	3.78*	4.22*	5.91
	0.25	1.57	0.58	0.55	0.54	0.35	1.72	0.46	0.36	0.79	0.39	1.41	1.02	0.85	1.03	0.59

**Table 5.8 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2001**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,943	1,341	4,350	4,311	1,895	11,897	2,034	11,171	6,075	938	20,219	1,924	2,150	1,792	958	6,824
	<i>119</i>	<i>59</i>	<i>120</i>	<i>93</i>	<i>52</i>	<i>181</i>	<i>82</i>	<i>161</i>	<i>116</i>	<i>36</i>	<i>200</i>	<i>67</i>	<i>92</i>	<i>54</i>	<i>45</i>	<i>129</i>
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>																
<b>Information from Doctor</b>																
Very Satisfied <sup>3</sup>	16.90	16.56	15.54	14.90	11.15	14.73	17.50	20.62	17.70	15.50	19.19	12.13	16.34	13.78	12.14	13.89
	<i>0.47</i>	<i>1.89</i>	<i>1.16</i>	<i>0.84</i>	<i>0.89</i>	<i>0.61</i>	<i>1.70</i>	<i>0.88</i>	<i>0.74</i>	<i>1.44</i>	<i>0.62</i>	<i>1.25</i>	<i>1.62</i>	<i>1.13</i>	<i>1.43</i>	<i>0.67</i>
(Very) Unsatisfied <sup>4</sup>	5.61	13.00	5.32	5.42	4.59*	6.10	11.15	4.32	4.54	3.96*	5.06	8.75	6.12*	5.05*	4.54*	6.36
	<i>0.24</i>	<i>1.95</i>	<i>0.63</i>	<i>0.57</i>	<i>0.61</i>	<i>0.41</i>	<i>1.16</i>	<i>0.37</i>	<i>0.45</i>	<i>0.76</i>	<i>0.29</i>	<i>1.26</i>	<i>1.11</i>	<i>0.95</i>	<i>0.80</i>	<i>0.56</i>
<b>Doctor's Concern for Overall Health</b>																
Very Satisfied <sup>3</sup>	19.03	17.08	17.49	17.72	13.98	16.97	20.77	22.25	20.72	17.10	21.40	13.77	18.08	15.02	14.69	15.58
	<i>0.53</i>	<i>2.32</i>	<i>1.22</i>	<i>0.84</i>	<i>1.20</i>	<i>0.64</i>	<i>1.80</i>	<i>0.93</i>	<i>0.97</i>	<i>1.56</i>	<i>0.69</i>	<i>1.28</i>	<i>1.85</i>	<i>1.43</i>	<i>1.60</i>	<i>0.77</i>
(Very) Unsatisfied <sup>4</sup>	5.51	11.17	5.32	4.99	3.10*	5.50	10.58	5.30	3.82	3.84*	5.32	9.88	5.19*	3.98*	4.52*	6.10
	<i>0.21</i>	<i>1.83</i>	<i>0.66</i>	<i>0.50</i>	<i>0.53</i>	<i>0.36</i>	<i>1.67</i>	<i>0.44</i>	<i>0.35</i>	<i>0.81</i>	<i>0.32</i>	<i>1.29</i>	<i>1.06</i>	<i>0.68</i>	<i>0.92</i>	<i>0.62</i>
<b>Cost</b>																
Very Satisfied <sup>3</sup>	15.86	14.97	14.57	15.01	13.03	14.53	11.12	18.55	17.37	15.82	17.32	13.74	13.77	15.29	11.52	13.85
	<i>0.38</i>	<i>1.87</i>	<i>1.03</i>	<i>0.71</i>	<i>1.07</i>	<i>0.57</i>	<i>1.53</i>	<i>0.74</i>	<i>0.69</i>	<i>1.68</i>	<i>0.52</i>	<i>1.11</i>	<i>1.44</i>	<i>1.28</i>	<i>1.34</i>	<i>0.70</i>
(Very) Unsatisfied <sup>4</sup>	15.69	28.28	13.25	14.43	11.06	15.03	31.97	14.07	13.39	13.36	15.64	23.31	14.31	13.66	16.54	16.99
	<i>0.34</i>	<i>2.40</i>	<i>1.01</i>	<i>0.73</i>	<i>1.00</i>	<i>0.58</i>	<i>2.62</i>	<i>0.75</i>	<i>0.59</i>	<i>1.52</i>	<i>0.53</i>	<i>1.60</i>	<i>1.43</i>	<i>1.14</i>	<i>1.58</i>	<i>0.81</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

3 Beneficiaries whose response to the question was 'very satisfied'.

4 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.



**Table 5.9 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2001**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,943	1,341	4,350	4,311	1,895	11,897	2,034	11,171	6,075	938	20,219	1,924	2,150	1,792	958	6,824
	<i>119</i>	<i>59</i>	<i>120</i>	<i>93</i>	<i>52</i>	<i>181</i>	<i>82</i>	<i>161</i>	<i>116</i>	<i>36</i>	<i>200</i>	<i>67</i>	<i>92</i>	<i>54</i>	<i>45</i>	<i>129</i>
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Had a Problem and Did Not See a Doctor</b>																
Yes	8.67	21.00	8.76	6.40	4.57*	8.62	22.70	7.25	4.55	3.05*	7.80	22.15	8.20	7.17	4.69*	11.36
	<i>0.24</i>	<i>1.94</i>	<i>0.78</i>	<i>0.58</i>	<i>0.54</i>	<i>0.39</i>	<i>1.57</i>	<i>0.45</i>	<i>0.42</i>	<i>0.71</i>	<i>0.35</i>	<i>1.64</i>	<i>1.27</i>	<i>0.98</i>	<i>0.85</i>	<i>0.65</i>
No	91.33	79.00	91.24	93.60	95.43	91.38	77.30	92.75	95.45	96.95	92.20	77.85	91.80	92.83	95.31	88.64
	<i>0.24</i>	<i>1.94</i>	<i>0.78</i>	<i>0.58</i>	<i>0.54</i>	<i>0.39</i>	<i>1.57</i>	<i>0.45</i>	<i>0.42</i>	<i>0.71</i>	<i>0.35</i>	<i>1.64</i>	<i>1.27</i>	<i>0.98</i>	<i>0.85</i>	<i>0.65</i>
<b>Ever Had a Prescription You Did Not Fill</b>																
Yes	4.22	8.40	5.39	2.75	2.12*	4.25	11.21	3.20	2.47	1.13*	3.69	10.53	5.32*	2.95*	2.45*	5.76
	<i>0.18</i>	<i>1.06</i>	<i>0.58</i>	<i>0.37</i>	<i>0.47</i>	<i>0.25</i>	<i>1.35</i>	<i>0.31</i>	<i>0.33</i>	<i>0.33</i>	<i>0.19</i>	<i>1.45</i>	<i>1.01</i>	<i>0.67</i>	<i>0.69</i>	<i>0.65</i>
No	95.78	91.60	94.61	97.25	97.88	95.75	88.79	96.80	97.53	98.87	96.31	89.47	94.68	97.05	97.55	94.24
	<i>0.18</i>	<i>1.06</i>	<i>0.58</i>	<i>0.37</i>	<i>0.47</i>	<i>0.25</i>	<i>1.35</i>	<i>0.31</i>	<i>0.33</i>	<i>0.33</i>	<i>0.19</i>	<i>1.45</i>	<i>1.01</i>	<i>0.67</i>	<i>0.69</i>	<i>0.65</i>
<b>Visit a Doctor as Soon as You Feel Bad</b>																
Yes	37.58	37.50	35.20	38.82	39.89	37.51	36.61	34.08	38.91	47.15	36.40	44.60	37.44	41.28	43.01	41.24
	<i>0.71</i>	<i>2.58</i>	<i>1.37</i>	<i>1.22</i>	<i>1.76</i>	<i>0.95</i>	<i>2.12</i>	<i>0.99</i>	<i>1.13</i>	<i>1.99</i>	<i>0.78</i>	<i>1.96</i>	<i>2.07</i>	<i>1.85</i>	<i>2.35</i>	<i>1.18</i>
No	62.42	62.50	64.80	61.18	60.11	62.49	63.39	65.92	61.09	52.85	63.60	55.40	62.56	58.72	56.99	58.76
	<i>0.71</i>	<i>2.58</i>	<i>1.37</i>	<i>1.22</i>	<i>1.76</i>	<i>0.95</i>	<i>2.12</i>	<i>0.99</i>	<i>1.13</i>	<i>1.99</i>	<i>0.78</i>	<i>1.96</i>	<i>2.07</i>	<i>1.85</i>	<i>2.35</i>	<i>1.18</i>
<b>Avoid Going to the Doctor</b>																
Yes	28.39	34.10	29.48	28.11	26.35	29.01	35.49	27.60	22.64	19.29	26.52	32.49	36.74	31.01	28.54	32.90
	<i>0.49</i>	<i>2.38</i>	<i>1.26</i>	<i>0.97</i>	<i>1.44</i>	<i>0.75</i>	<i>1.98</i>	<i>0.84</i>	<i>0.91</i>	<i>1.77</i>	<i>0.62</i>	<i>1.89</i>	<i>1.84</i>	<i>1.80</i>	<i>1.98</i>	<i>1.03</i>
No	71.61	65.90	70.52	71.89	73.65	70.99	64.51	72.40	77.36	80.71	73.48	67.51	63.26	68.99	71.46	67.10
	<i>0.49</i>	<i>2.38</i>	<i>1.26</i>	<i>0.97</i>	<i>1.44</i>	<i>0.75</i>	<i>1.98</i>	<i>0.84</i>	<i>0.91</i>	<i>1.77</i>	<i>0.62</i>	<i>1.89</i>	<i>1.84</i>	<i>1.80</i>	<i>1.98</i>	<i>1.03</i>

**Table 5.9 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2001**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,943	1,341	4,350	4,311	1,895	11,897	2,034	11,171	6,075	938	20,219	1,924	2,150	1,792	958	6,824
	<i>119</i>	<i>59</i>	<i>120</i>	<i>93</i>	<i>52</i>	<i>181</i>	<i>82</i>	<i>161</i>	<i>116</i>	<i>36</i>	<i>200</i>	<i>67</i>	<i>92</i>	<i>54</i>	<i>45</i>	<i>129</i>
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Do You Worry About Your Health More Than Others</b>																
Yes	19.41	49.77	15.55	13.02	10.29	17.66	57.00	13.20	14.72	14.08	18.12	48.17	18.46	17.24	16.62	26.36
	<i>0.37</i>	<i>2.63</i>	<i>0.95</i>	<i>0.85</i>	<i>1.06</i>	<i>0.62</i>	<i>2.04</i>	<i>0.66</i>	<i>0.74</i>	<i>1.48</i>	<i>0.52</i>	<i>1.88</i>	<i>1.52</i>	<i>1.15</i>	<i>1.51</i>	<i>0.83</i>
No	80.59	50.23	84.45	86.98	89.71	82.34	43.00	86.80	85.28	85.92	81.88	51.83	81.54	82.76	83.38	73.64
	<i>0.37</i>	<i>2.63</i>	<i>0.95</i>	<i>0.85</i>	<i>1.06</i>	<i>0.62</i>	<i>2.04</i>	<i>0.66</i>	<i>0.74</i>	<i>1.48</i>	<i>0.52</i>	<i>1.88</i>	<i>1.52</i>	<i>1.15</i>	<i>1.51</i>	<i>0.83</i>
<b>When Sick, Do You Keep it to Yourself</b>																
Yes	37.93	44.55	41.74	42.02	40.41	41.94	45.15	34.21	33.00	28.17	34.68	43.09	41.70	39.51	35.08	40.61
	<i>0.58</i>	<i>2.40</i>	<i>1.55</i>	<i>1.23</i>	<i>1.60</i>	<i>0.94</i>	<i>2.29</i>	<i>0.88</i>	<i>1.06</i>	<i>1.96</i>	<i>0.69</i>	<i>1.88</i>	<i>2.06</i>	<i>1.94</i>	<i>1.90</i>	<i>1.05</i>
No	62.07	55.45	58.26	57.98	59.59	58.06	54.85	65.79	67.00	71.83	65.32	56.91	58.30	60.49	64.92	59.39
	<i>0.58</i>	<i>2.40</i>	<i>1.55</i>	<i>1.23</i>	<i>1.60</i>	<i>0.94</i>	<i>2.29</i>	<i>0.88</i>	<i>1.06</i>	<i>1.96</i>	<i>0.69</i>	<i>1.88</i>	<i>2.06</i>	<i>1.94</i>	<i>1.90</i>	<i>1.05</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

**Table 5.10 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2001**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	38,943	15,391	20,467	11,605	11,389	3,988	2,706
	119	160	188	149	145	109	78
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Access to Care</b>							
<b>Usual Source of Care</b>							
None <sup>5</sup>	5.28	7.09	6.39	7.64	3.74	4.03	3.56*
	0.22	0.40	0.31	0.46	0.33	0.49	0.54
Doctor's office	74.14	72.49	73.75	71.97	74.18	73.29	73.70
	0.67	0.94	0.75	0.97	0.83	1.30	1.46
Doctor's clinic	9.19	9.55	8.89	9.51	9.47	9.63	9.31
	0.51	0.70	0.53	0.69	0.70	1.12	1.13
HMO <sup>6</sup>	5.06	6.24	5.79	6.46	3.28	3.78	3.26*
	0.34	0.53	0.45	0.57	0.38	0.47	0.51
Hospital OPD/ER <sup>7</sup>	2.55	1.81	2.21	1.72	3.67	3.34	3.43*
	0.15	0.22	0.19	0.29	0.34	0.45	0.56
Other clinic/health center	3.78	2.83	2.98	2.69	5.66	5.93	6.74
	0.18	0.22	0.22	0.27	0.44	0.60	0.76
<b>Difficulty Obtaining Care</b>							
Yes	4.32	2.28	2.22	1.76	7.98	12.30	13.71
	0.18	0.21	0.19	0.24	0.48	1.07	1.29
No	95.68	97.72	97.78	98.24	92.02	87.70	86.29
	0.18	0.21	0.19	0.24	0.48	1.07	1.29
<b>Delayed Care Due to Cost</b>							
Yes	8.12	4.02	4.37	3.02	14.80	17.32	20.36
	0.27	0.28	0.30	0.31	0.65	1.20	1.48
No	91.88	95.98	95.63	96.98	85.20	82.68	79.64
	0.27	0.28	0.30	0.31	0.65	1.20	1.48

**Table 5.10 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2001**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	38,943	15,391	20,467	11,605	11,389	3,988	2,706
	<i>119</i>	<i>160</i>	<i>188</i>	<i>149</i>	<i>145</i>	<i>109</i>	<i>78</i>

**Beneficiaries as a Percent of Column Total**

Continuity of Care							
Length of Association with Usual Source of Care							
No usual source <sup>5</sup>	5.30	7.11	6.40	7.65	3.76	4.06	3.57*
	<i>0.23</i>	<i>0.40</i>	<i>0.32</i>	<i>0.46</i>	<i>0.33</i>	<i>0.50</i>	<i>0.54</i>
Less than 1 year	9.59	8.60	8.26	7.87	11.04	12.20	11.92
	<i>0.31</i>	<i>0.49</i>	<i>0.37</i>	<i>0.51</i>	<i>0.65</i>	<i>1.14</i>	<i>1.34</i>
1 to less than 3 years	19.72	18.78	19.02	18.29	21.37	21.26	21.52
	<i>0.41</i>	<i>0.60</i>	<i>0.48</i>	<i>0.66</i>	<i>0.69</i>	<i>1.07</i>	<i>1.30</i>
3 to less than 5 years	15.90	15.45	16.17	15.74	16.25	15.32	16.05
	<i>0.34</i>	<i>0.56</i>	<i>0.50</i>	<i>0.67</i>	<i>0.51</i>	<i>1.04</i>	<i>1.22</i>
5 years or more	49.51	50.06	50.16	50.45	47.59	47.17	46.95
	<i>0.50</i>	<i>0.81</i>	<i>0.66</i>	<i>0.86</i>	<i>0.84</i>	<i>1.33</i>	<i>1.62</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

5 The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

6 HMO stands for Health Maintenance Organization.

7 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.11 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2001**

Community-Only Residents<sup>1</sup>

Measure of	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
Satisfaction with Care							
Beneficiaries (in 000s)	38,943	15,391	20,467	11,605	11,389	3,988	2,706
	119	160	188	149	145	109	78
Beneficiaries as a Percent of Column Total <sup>5</sup>							
Quality of Care							
General Care							
Very Satisfied <sup>6</sup>	28.12	35.93	30.59	36.47	21.84	23.35	21.25
	0.58	0.89	0.82	0.98	0.76	1.08	1.21
(Very) Unsatisfied <sup>7</sup>	4.28	2.23	2.55	1.73	7.99	9.58	12.09
	0.19	0.21	0.22	0.23	0.43	0.83	1.11
Follow-up Care							
Very Satisfied <sup>6</sup>	17.84	21.20	18.38	20.79	15.04	16.30	15.15
	0.53	0.74	0.74	0.83	0.74	0.92	1.22
(Very) Unsatisfied <sup>7</sup>	3.36	2.07	2.09	1.68	5.45	8.43	8.94
	0.17	0.22	0.17	0.21	0.35	0.83	1.05
Access/Coordination of Care							
Availability							
Very Satisfied <sup>6</sup>	9.46	10.16	9.54	10.04	9.35	9.34	8.61
	0.33	0.52	0.42	0.56	0.52	0.75	0.91
(Very) Unsatisfied <sup>7</sup>	3.73	2.45	2.38	1.98	6.25	8.18	9.58
	0.21	0.23	0.18	0.22	0.44	0.86	1.07
Ease of Access to Doctor							
Very Satisfied <sup>6</sup>	19.63	26.48	22.55	27.19	12.96	14.04	11.91
	0.50	0.81	0.68	0.88	0.70	0.83	0.97
(Very) Unsatisfied <sup>7</sup>	5.56	2.93	2.88	2.21	10.09	13.20	15.04
	0.19	0.22	0.24	0.25	0.51	0.85	1.13
Can Obtain Care in Same Location							
Very Satisfied <sup>6</sup>	13.85	17.61	14.88	17.85	11.06	12.37	11.10
	0.46	0.65	0.61	0.76	0.67	0.95	1.08
(Very) Unsatisfied <sup>7</sup>	5.16	3.47	3.32	2.92	8.36	10.91	12.41
	0.25	0.29	0.23	0.30	0.54	0.91	1.20

**Table 5.11 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2001**

Community-Only Residents<sup>1</sup>

Measure of	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
Satisfaction with Care							
Beneficiaries (in 000s)	38,943	15,391	20,467	11,605	11,389	3,988	2,706
	119	160	188	149	145	109	78
Beneficiaries as a Percent of Column Total <sup>5</sup>							
Relationship with Primary Doctor							
Information from Doctor							
Very Satisfied <sup>6</sup>	16.90	21.72	18.57	22.15	12.97	14.10	12.87
	0.47	0.71	0.64	0.80	0.68	1.13	1.24
(Very) Unsatisfied <sup>7</sup>	5.61	3.27	3.27	2.58	9.67	11.72	13.34
	0.24	0.24	0.25	0.24	0.51	0.89	1.15
Doctor's Concern for Overall Health							
Very Satisfied <sup>6</sup>	19.03	23.49	19.74	23.05	15.27	18.02	16.76
	0.53	0.76	0.71	0.90	0.78	1.30	1.28
(Very) Unsatisfied <sup>7</sup>	5.51	3.86	3.59	3.34	9.10	9.85	11.97
	0.21	0.31	0.25	0.32	0.56	0.81	1.22
Cost of Care							
Cost							
Very Satisfied <sup>6</sup>	15.86	20.26	16.83	20.54	12.03	13.11	11.23
	0.38	0.61	0.53	0.69	0.60	1.06	1.01
(Very) Unsatisfied <sup>7</sup>	15.69	10.33	11.41	9.19	22.37	27.53	29.51
	0.34	0.48	0.43	0.54	0.75	1.31	1.54

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

5 Column percentages do not sum to 100 percent because the responses for "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

6 Beneficiaries whose response to the question was 'very satisfied'.

7 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

**Table 5.12 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2001**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	38,943	15391	20467	11605	11389	3988	2706
	119	160	188	149	145	109	78
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Had a Problem and Did Not See a Doctor</b>							
Yes	8.67	4.61	5.48	3.96	15.26	18.20	21.36
	0.24	0.32	0.33	0.35	0.58	1.10	1.48
No	91.33	95.39	94.52	96.04	84.74	81.80	78.64
	0.24	0.32	0.33	0.35	0.58	1.10	1.48
<b>Ever Had a Prescription You Did Not Fill</b>							
Yes	4.22	2.56	2.77	2.41	7.02	7.78	9.50
	0.18	0.18	0.19	0.24	0.45	0.69	0.96
No	95.78	97.44	97.23	97.59	92.98	92.22	90.50
	0.18	0.18	0.19	0.24	0.45	0.69	0.96
<b>Visit a Doctor as Soon as You Feel Bad</b>							
Yes	37.58	34.08	36.12	33.52	41.65	40.19	41.24
	0.71	0.86	0.84	0.95	1.08	1.48	1.65
No	62.42	65.92	63.88	66.48	58.35	59.81	58.76
	0.71	0.86	0.84	0.95	1.08	1.48	1.65
<b>Avoid Going to the Doctor</b>							
Yes	28.39	26.91	26.34	26.22	31.14	31.56	32.15
	0.49	0.70	0.60	0.86	0.86	1.62	1.77
No	71.61	73.09	73.66	73.78	68.86	68.44	67.85
	0.49	0.70	0.60	0.86	0.86	1.62	1.77

**Table 5.12 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2001**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	38,943	15391	20467	11605	11389	3988	2706
	<i>119</i>	<i>160</i>	<i>188</i>	<i>149</i>	<i>145</i>	<i>109</i>	<i>78</i>
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Do You Worry About Your Health More Than Others</b>							
Yes	19.41	6.73	10.78	5.77	41.03	40.44	49.35
	<i>0.37</i>	<i>0.38</i>	<i>0.46</i>	<i>0.43</i>	<i>0.88</i>	<i>1.41</i>	<i>1.66</i>
No	80.59	93.27	89.22	94.23	58.97	59.56	50.65
	<i>0.37</i>	<i>0.38</i>	<i>0.46</i>	<i>0.43</i>	<i>0.88</i>	<i>1.41</i>	<i>1.66</i>
<b>When Sick, Do You Keep it to Yourself</b>							
Yes	37.93	36.45	35.30	35.09	41.05	41.42	41.55
	<i>0.58</i>	<i>0.75</i>	<i>0.67</i>	<i>0.86</i>	<i>0.99</i>	<i>1.38</i>	<i>1.77</i>
No	62.07	63.55	64.70	64.91	58.95	58.58	58.45
	<i>0.58</i>	<i>0.75</i>	<i>0.67</i>	<i>0.86</i>	<i>0.99</i>	<i>1.38</i>	<i>1.77</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.



**Table 5.13 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2001**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Medicare Risk HMO	Supplemental Health Insurance				Medicare Fee-For-Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
<b>Beneficiaries (in 000s)</b>	38,943	6,098	5,345	9,067	11,222	1,686	4,863	662
	<i>119</i>	<i>122</i>	<i>121</i>	<i>193</i>	<i>186</i>	<i>79</i>	<i>128</i>	<i>55</i>
<b>Beneficiaries as a Percent of Column Total</b>								
<b>Access to Care</b>								
<b>Usual Source of Care</b>								
None <sup>2</sup>	5.28	2.65	6.60	4.30	4.26	2.87*	12.00	6.00*
	<i>0.22</i>	<i>0.40</i>	<i>0.65</i>	<i>0.41</i>	<i>0.38</i>	<i>0.69</i>	<i>0.95</i>	<i>1.92</i>
Doctor's office	74.14	63.34	68.96	80.76	81.65	86.80	59.95	69.91
	<i>0.67</i>	<i>1.50</i>	<i>1.11</i>	<i>1.21</i>	<i>0.83</i>	<i>1.75</i>	<i>1.18</i>	<i>3.52</i>
Doctor's clinic	9.19	5.31	11.17	11.18	9.02	7.62*	8.79	11.53*
	<i>0.51</i>	<i>0.55</i>	<i>0.85</i>	<i>1.18</i>	<i>0.58</i>	<i>1.51</i>	<i>0.97</i>	<i>2.21</i>
HMO <sup>3</sup>	5.06	24.83	0.87*	0.37*	1.59	0.35*	3.81	0.44*
	<i>0.34</i>	<i>1.66</i>	<i>0.26</i>	<i>0.09</i>	<i>0.28</i>	<i>0.22</i>	<i>0.43</i>	<i>0.31</i>
Hospital OPD/ER <sup>4</sup>	2.55	2.15*	6.73	0.99*	1.67	1.89*	3.59	3.16*
	<i>0.15</i>	<i>0.37</i>	<i>0.59</i>	<i>0.22</i>	<i>0.25</i>	<i>0.61</i>	<i>0.52</i>	<i>1.18</i>
Other clinic/health center	3.78	1.72*	5.65	2.41	1.81	0.46*	11.86	8.96*
	<i>0.18</i>	<i>0.29</i>	<i>0.60</i>	<i>0.28</i>	<i>0.23</i>	<i>0.27</i>	<i>0.86</i>	<i>1.97</i>
<b>Difficulty Obtaining Care</b>								
Yes	4.32	5.05	8.10	1.84	2.82	1.15*	7.96	7.71*
	<i>0.18</i>	<i>0.50</i>	<i>0.58</i>	<i>0.24</i>	<i>0.29</i>	<i>0.44</i>	<i>0.72</i>	<i>2.05</i>
No	95.68	94.95	91.90	98.16	97.18	98.85	92.04	92.29
	<i>0.18</i>	<i>0.50</i>	<i>0.58</i>	<i>0.24</i>	<i>0.29</i>	<i>0.44</i>	<i>0.72</i>	<i>2.05</i>
<b>Delayed Care Due to Cost</b>								
Yes	8.12	5.50	12.54	5.78	5.04	0.98*	19.99	11.83*
	<i>0.27</i>	<i>0.51</i>	<i>0.79</i>	<i>0.34</i>	<i>0.43</i>	<i>0.40</i>	<i>1.13</i>	<i>2.22</i>
No	91.88	94.50	87.46	94.22	94.96	99.02	80.01	88.17
	<i>0.27</i>	<i>0.51</i>	<i>0.79</i>	<i>0.34</i>	<i>0.43</i>	<i>0.40</i>	<i>1.13</i>	<i>2.22</i>

**Table 5.13 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2001**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Medicare Risk HMO	Supplemental Health Insurance				Medicare Fee-For-Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
<b>Beneficiaries (in 000s)</b>	38,943	6,098	5,345	9,067	11,222	1,686	4,863	662
	<i>119</i>	<i>122</i>	<i>121</i>	<i>193</i>	<i>186</i>	<i>79</i>	<i>128</i>	<i>55</i>
<b>Beneficiaries as a Percent of Column Total</b>								
<b>Length of Association with Usual Source of Care</b>								
No usual source <sup>2</sup>	5.30	2.65	6.66	4.32	4.27	2.89*	12.08	6.00*
	<i>0.23</i>	<i>0.40</i>	<i>0.66</i>	<i>0.42</i>	<i>0.38</i>	<i>0.69</i>	<i>0.95</i>	<i>1.92</i>
Less than 1 year	9.59	13.92	12.10	7.08	7.85	8.03	11.03	6.45*
	<i>0.31</i>	<i>0.86</i>	<i>0.83</i>	<i>0.50</i>	<i>0.50</i>	<i>1.10</i>	<i>0.83</i>	<i>1.64</i>
1 to less than 3 years	19.72	24.82	22.94	17.82	17.97	14.66	19.02	20.10
	<i>0.41</i>	<i>0.90</i>	<i>1.05</i>	<i>0.81</i>	<i>0.74</i>	<i>1.55</i>	<i>0.92</i>	<i>2.43</i>
3 to less than 5 years	15.90	19.43	15.96	15.00	14.77	14.82	15.85	17.11*
	<i>0.34</i>	<i>0.93</i>	<i>0.83</i>	<i>0.70</i>	<i>0.67</i>	<i>1.66</i>	<i>0.93</i>	<i>2.54</i>
5 years or more	49.51	39.18	42.35	55.78	55.13	59.61	42.02	50.34
	<i>0.50</i>	<i>1.11</i>	<i>0.95</i>	<i>1.03</i>	<i>0.86</i>	<i>2.35</i>	<i>1.45</i>	<i>3.59</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided only in the community during the year. It excludes beneficiaries who resided part of the year in the community and part of the year in a long-term care facility, and beneficiaries who resided only in a long-term care facility during the year.

2 The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

3 HMO stands for Health Maintenance Organization.

4 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.14 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2001**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
<b>Beneficiaries (in 000s)</b>	38,943	6,098	5,345	9,067	11,222	1,686	4,863	662
	119	122	121	193	186	79	128	55
<b>Beneficiaries as a Percent of Column Total<sup>3</sup></b>								
<b>Quality of Care</b>								
<b>General Care</b>								
Very Satisfied <sup>4</sup>	28.12	28.41	21.07	29.25	32.15	35.02	22.38	23.22
	0.58	1.31	0.97	1.00	1.00	2.01	0.99	2.68
(Very) Unsatisfied <sup>5</sup>	4.28	4.70	6.60	2.95	3.81	2.02*	5.49	4.92*
	0.19	0.49	0.58	0.32	0.32	0.54	0.51	1.35
<b>Follow-up Care</b>								
Very Satisfied <sup>4</sup>	17.84	18.64	13.26	17.45	20.90	21.17	14.62	15.89*
	0.53	0.95	0.79	0.78	0.85	1.56	1.05	2.69
(Very) Unsatisfied <sup>5</sup>	3.36	3.25	5.06	2.56	2.97	2.98*	4.43	1.67*
	0.17	0.36	0.52	0.27	0.29	0.85	0.47	0.68
<b>Availability</b>								
Very Satisfied <sup>4</sup>	9.46	9.13	9.59	9.26	10.63	8.51	8.13	6.85*
	0.33	0.65	0.66	0.58	0.60	1.45	0.75	1.49
(Very) Unsatisfied <sup>5</sup>	3.73	2.70	5.21	3.74	3.45	3.64*	4.08	3.61*
	0.21	0.40	0.56	0.41	0.31	0.94	0.53	1.28
<b>Ease of Access to Doctor</b>								
Very Satisfied <sup>4</sup>	19.63	22.37	11.92	20.86	22.18	27.61	14.13	16.89*
	0.50	1.17	0.86	0.74	0.94	2.00	0.98	3.04
(Very) Unsatisfied <sup>5</sup>	5.56	5.22	10.60	3.46	4.11	2.85*	8.13	9.15*
	0.19	0.51	0.73	0.29	0.32	0.71	0.67	2.19
<b>Can Obtain Care in Same Location</b>								
Very Satisfied <sup>4</sup>	13.85	16.95	11.73	13.87	14.84	12.25	11.07	9.70*
	0.46	0.84	0.76	0.73	0.80	1.27	0.87	1.88
(Very) Unsatisfied <sup>5</sup>	5.16	4.61	5.83	3.91	5.44	5.12*	6.63	6.49*
	0.25	0.54	0.57	0.41	0.41	0.97	0.87	1.45

**Table 5.14 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2001**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
<b>Beneficiaries (in 000s)</b>	38,943	6,098	5,345	9,067	11,222	1,686	4,863	662
	<i>119</i>	<i>122</i>	<i>121</i>	<i>193</i>	<i>186</i>	<i>79</i>	<i>128</i>	<i>55</i>
<b>Information from Doctor</b>								
Very Satisfied <sup>4</sup>	16.90	17.39	13.29	16.96	19.80	21.49	12.37	13.01*
	<i>0.47</i>	<i>0.92</i>	<i>0.88</i>	<i>0.74</i>	<i>0.78</i>	<i>1.42</i>	<i>0.88</i>	<i>2.32</i>
(Very) Unsatisfied <sup>5</sup>	5.61	5.70	7.42	4.56	5.18	4.59*	6.70	6.33*
	<i>0.24</i>	<i>0.53</i>	<i>0.65</i>	<i>0.37</i>	<i>0.42</i>	<i>0.85</i>	<i>0.75</i>	<i>1.60</i>
<b>Doctor's Concern for Overall Health</b>								
Very Satisfied <sup>4</sup>	19.03	20.21	14.43	18.68	22.41	20.49	15.30	16.41*
	<i>0.53</i>	<i>1.02</i>	<i>1.03</i>	<i>0.87</i>	<i>0.88</i>	<i>1.50</i>	<i>1.17</i>	<i>2.60</i>
(Very) Unsatisfied <sup>5</sup>	5.51	5.98	7.31	4.42	5.20	3.74*	6.30	5.60*
	<i>0.21</i>	<i>0.51</i>	<i>0.69</i>	<i>0.34</i>	<i>0.42</i>	<i>0.75</i>	<i>0.61</i>	<i>1.81</i>
<b>Cost</b>								
Very Satisfied <sup>4</sup>	15.86	17.83	16.41	14.12	17.90	20.57	10.00	13.56*
	<i>0.38</i>	<i>0.95</i>	<i>1.01</i>	<i>0.64</i>	<i>0.59</i>	<i>1.53</i>	<i>0.79</i>	<i>2.13</i>
(Very) Unsatisfied <sup>5</sup>	15.69	14.54	12.90	16.32	13.44	11.23	25.36	18.68
	<i>0.34</i>	<i>0.84</i>	<i>0.77</i>	<i>0.66</i>	<i>0.61</i>	<i>1.60</i>	<i>1.12</i>	<i>2.65</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 HMO stands for Health Maintenance Organization.
- 3 Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.
- 4 Beneficiaries whose response to the question was 'very satisfied'.
- 5 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

**Table 5.15 Measures of Prppensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2001**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
<b>Beneficiaries (in 000s)</b>	38,943	6,098	5,345	9,067	11,222	1,686	4,863	662
	119	122	121	193	186	79	128	55
<b>Beneficiaries as a Percent of Column Total<sup>4</sup></b>								
<b>Had a Problem and Did Not See a Doctor</b>								
Yes	8.67	7.19	14.16	5.73	7.29	4.07*	14.55	10.68*
	0.24	0.60	0.79	0.41	0.49	0.80	0.97	2.13
No	91.33	92.81	85.84	94.27	92.71	95.93	85.45	89.32
	0.24	0.60	0.79	0.41	0.49	0.80	0.97	2.13
<b>Ever Had a Prescription You Did Not Fill</b>								
Yes	4.22	4.13	5.66	3.75	2.85	2.90*	7.18	4.97*
	0.18	0.50	0.60	0.36	0.32	0.73	0.60	1.31
No	95.78	95.87	94.34	96.25	97.15	97.10	92.82	95.03
	0.18	0.50	0.60	0.36	0.32	0.73	0.60	1.31
<b>Visit a Doctor as Soon as You Feel Bad</b>								
Yes	37.58	42.14	46.16	35.11	35.53	34.49	32.94	36.49
	0.71	1.38	1.42	1.01	0.85	2.10	1.44	3.40
No	62.42	57.86	53.84	64.89	64.47	65.51	67.06	63.51
	0.71	1.38	1.42	1.01	0.85	2.10	1.44	3.40
<b>Avoid Going to the Doctor</b>								
Yes	28.39	25.85	34.89	27.31	25.12	19.94	36.14	34.14
	0.49	0.97	1.24	0.85	0.80	1.78	1.18	4.17
No	71.61	74.15	65.11	72.69	74.88	80.06	63.86	65.86
	0.49	0.97	1.24	0.85	0.80	1.78	1.18	4.17

**Table 5.15 Measures of Prppensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2001**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
<b>Beneficiaries (in 000s)</b>	38,943	6,098	5,345	9,067	11,222	1,686	4,863	662
	<i>119</i>	<i>122</i>	<i>121</i>	<i>193</i>	<i>186</i>	<i>79</i>	<i>128</i>	<i>55</i>
<b>Do You Worry About Your Health More Than Others</b>								
Yes	19.41	16.84	37.32	13.59	16.17	12.45	23.89	19.05
	<i>0.37</i>	<i>0.98</i>	<i>1.23</i>	<i>0.59</i>	<i>0.66</i>	<i>1.32</i>	<i>1.11</i>	<i>2.87</i>
No	80.59	83.16	62.68	86.41	83.83	87.55	76.11	80.95
	<i>0.37</i>	<i>0.98</i>	<i>1.23</i>	<i>0.59</i>	<i>0.66</i>	<i>1.32</i>	<i>1.11</i>	<i>2.87</i>
<b>When Sick, Do You Keep it to Yourself</b>								
Yes	37.93	37.45	40.46	37.06	36.34	35.38	41.79	38.81
	<i>0.58</i>	<i>1.09</i>	<i>1.39</i>	<i>1.00</i>	<i>0.93</i>	<i>1.87</i>	<i>1.52</i>	<i>3.21</i>
No	62.07	62.55	59.54	62.94	63.66	64.62	58.21	61.19
	<i>0.58</i>	<i>1.09</i>	<i>1.39</i>	<i>1.00</i>	<i>0.93</i>	<i>1.87</i>	<i>1.52</i>	<i>3.21</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 HMO stands for Health Maintenance Organization.