Medicare Current Beneficiary Survey

Section Specifications for R59 KNQ

BENEFICIARY KNOWLEDGE AND INFORMATION NEEDS SUPPLEMENT

2011

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KNINTRO   No Entry

QUESTION TEXT

Now I have some questions that ask how you get information about the Medicare program [for (SP)]. Your answers will help Medicare provide the information that people need.

Keep in mind that, generally, there are no right or wrong answers to these questions. Your opinions and experiences are important to us.

FIELD 1: KNINTR

FIELD 1 ROUTING

Value	Label	Route
1	CONTINUE	KN1 - KNOWMC
	Empty	KN1 - KNOWMC

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
TEMP	1

OTHER PROGRAMMING INSTRUCTIONS

DESIGN NOTES

DISABLE PREVIOUS PAGE.

KN1 Code 1

QUESTION TEXT

SHOW CARD KN1

Overall, how easy or difficult do you think the Medicare program is to understand?

Would you say it is very easy to understand, somewhat easy to understand, somewhat difficult to understand, or very difficult to understand?

FIELD 1: KNOWMC

FIELD 1 ROUTING

Value	Label	Route
1	VERY EASY	KN2 - KCARKNOW
2	SOMEWHAT EASY	KN2 - KCARKNOW
3	SOMEWHAT DIFFICULT	KN2 - KCARKNOW
4	VERY DIFFICULT	KN2 - KCARKNOW
	Don't Know	KN2 - KCARKNOW
	Refused	KN2 - KCARKNOW

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNOWMC	1

KN2 Code 1

QUESTION TEXT

SHOW CARD KN2

How much do you think you know about the Medicare program?

Do you know just about everything you need to know, most of what you need to know, some of what you need to know, a little of what you need to know or almost none of what you need to know about the Medicare program?

FIELD 1: KCARKNOW

FIELD 1 ROUTING

Value	Label	Route
1	JUST ABOUT EVERYTHING YOU NEED TO KNOW	BOX KN1
2	MOST OF WHAT YOU NEED TO KNOW	BOX KN1
3	SOME OF WHAT YOU NEED TO KNOW	BOX KN1
4	A LITTLE OF WHAT YOU NEED TO KNOW	BOX KN1
5	ALMOST NONE OF WHAT YOU NEED TO KNOW	BOX KN1
	Don't Know	BOX KN1
	Refused	BOX KN1

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KCARKNOW	1

BOX KN1

BOX INSTRUCTIONS

IF THIS IS ROUND 56, GO TO KN25A - KNUPPICK.

ELSE GO TO KN24A - TOPICKN.

KN24A Code All

QUESTION TEXT

SHOW CARD KN4

This card lists different health care topics and programs. Please look at this card and tell me the three topics that are important for you to have more information about, starting with the most important.

[PROBE IF NECESSARY: Which of these topics would be the most important for you to have more information about? Which would be the next most important? Which would be the next most important?]

CHECK THE TOP THREE SELECTED BY THE RESPONDENT, STARTING WITH THE MOST IMPORTANT.

FIELD 1: TOPICKN

FIELD 1 ROUTING

Value	Label	Route
1	HOW MUCH [YOU/(SP)] WOULD HAVE TO PAY FOR MEDICAL SERVICES	KN25A - KNUPPICK
2	INFORMATION ABOUT MEDICARE PRESCRIPTION DRUG COVERAGE	KN25A - KNUPPICK
3	MEDICARE'S NEW BENEFITS OR CHANGES	KN25A - KNUPPICK
4	WHAT SERVICES MEDICARE DOES OR DOESN'T COVER	KN25A - KNUPPICK
5	THE BENEFITS OF MEDICARE ADVANTAGE PLANS	KN25A - KNUPPICK
6	MEDIGAP OR SUPPLEMENTAL INSURANCE	KN25A - KNUPPICK
7	MEDICAID	KN25A - KNUPPICK

Value	Label	Route
8	CHOOSING OR FINDING A DOCTOR OR OTHER HEALTH CARE PROVIDER	KN25A - KNUPPICK
9	STAYING HEALTHY	KN25A - KNUPPICK
10	QUALITY OF CARE FROM HEALTH CARE PROVIDERS	KN25A - KNUPPICK
11	CHOOSING A NURSING HOME	KN25A - KNUPPICK
96	DOESN'T WANT/NEED ANY OF THIS INFORMATION	KN25A - KNUPPICK
	Don't Know	KN25A - KNUPPICK
	Refused	KN25A - KNUPPICK

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
TEMP	3

OTHER PROGRAMMING INSTRUCTIONS

BACKGROUND VARIABLE ASSIGNMENTS

Only 3 responses are allowed at KN24A. Each response will be stored in a separate field. See additional instructions below.

Variable Name	Assignment Instructions
TOPICKN1	If KN24A - TOPICKN = DK, set KNOW.TOPICKN1 = DK. Else if KN24A - TOPICKN = RF, set KNOW.TOPICKN1 = RF. Else if KN24A - TOPICKN = 96/DoesntWantInfo, set KNOW.TOPICKN1 = 96/DoesntWantInfo. Else set KNOW.TOPICKN1 = 1st response selected at KN24A.

Variable Name	Assignment Instructions
TOPICKN2	If 2nd response selected at KN24A, set KNOW.TOPICKN2 = 2nd response selected.
TOPICKN3	If 3rd response selected at KN24A, set KNOW.TOPICKN3 = 3rd response selected.

KN25A   Code All

<u>**QUESTION TEXT**</u>

SHOW CARD KN9

This card lists some people and places that could provide information about the latest developments in Medicare. Please look at this card and tell me all of the people and places you would prefer to use to keep up with Medicare.

[PROBE: Any other source?]

CHECK ALL THAT APPLY.

<u>**FIELD 1: KNUPPICK**</u>

<u>**FIELD 1 ROUTING**</u>

Value	Label	Route
1	FRIENDS OR FAMILY	KN25B1 - KNINFMCR
2	MEDICAL PROFESSIONAL (DOCTOR, NURSE, CLINIC, ETC.)	KN25B1 - KNINFMCR
3	PHARMACIST	KN25B1 - KNINFMCR
4	MEDICARE, CMS	KN25B1 - KNINFMCR
5	SOCIAL SECURITY	KN25B1 - KNINFMCR
6	STATE MEDICAID AGENCY	KN25B1 - KNINFMCR
7	ANOTHER GOVERNMENT AGENCY	KN25B1 - KNINFMCR
8	INSURANCE COMPANY, INCLUDING MEDIGAP, MEDICARE ADVANTAGE, MEDICARE PRESCRIPTION DRUG PLAN COMPANIES	KN25B1 - KNINFMCR
9	CURRENT OR FORMER EMPLOYER OR UNION	KN25B1 - KNINFMCR
10	AARP OR SENIOR ORGANIZATIONS	KN25B1 - KNINFMCR

Value	Label	Route
11	MEDIA (NEWSPAPER, TV, RADIO, MAGAZINE)	KN25B1 - KNINFMCR
91	ANY OTHER PERSON OR PLACE (SPECIFY)	KN25A - KNUPOTOS
96	DOESN'T WANT/NEED THIS INFORMATION	KN26 - KNFOSATI
	Don't Know	KN25B1 - KNINFMCR
	Refused	KN25B1 - KNINFMCR

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
NONE SQL FIELD = KNOW.KNUPPICK REPLACES THE FOLLOWING CHECHIRE VARIABLES: 1/FriendsOrFamily=KNOW.KNUPFAML 2/MedicalProfessional=KNOW.KNUPPROF 3/Pharmacist=KNOW.KNUPPHAR 4/MedicareCMS=KNOW.KNUPMCRE 5/SocialSecurity=KNOW.KNUPSEC 6/StateMedicaidAgency=KNOW.KNUPSTMD 7/AnotherGovAgency=KNOW.KNUPGACY 8/InsuranceCompany=KNOW.KNUPINSR 9/EmployerOrUnion=KNOW.KNUPEMP 10/AARPOrSeniorOrgs=KNOW.KNUPAARP 11/Media=KNOW.KNUPMDIA 91/OtherPersonOrPlace=KNOW.KNUPOTR 96/DoesntWantInfo=KNUPNNE	12

FIELD 2: KNUPOTOS

ANY OTHER PERSON OR PLACE (SPECIFY)

FIELD 2 ROUTING

Value	Label	Route
1	[Continuous answer.]	KN25B1 - KNINFMCR

FIELD 2 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNUPOTOS	1

KN25B1   Yes/No

QUESTION TEXT

In the past year, have you tried to find any information [for (SP)] about Medicare?

FIELD 1: KNINFMCR

FIELD 1 ROUTING

Value	Label	Route
1	YES	KN25C - KNINTMCR
2	NO	KN25C - KNINTMCR
	Don't Know	KN25C - KNINTMCR
	Refused	KN25C - KNINTMCR

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNINFMCR	1

KN25C

Code 1

QUESTION TEXT

SHOW CARD KN13

How interested are you in getting (more) information [for (SP)] about Medicare?

FIELD 1: KNINTMCR

FIELD 1 ROUTING

Value	Label	Route
1	VERY INTERESTED	KN26 - KNFOSATI
2	SOMEWHAT INTERESTED	KN26 - KNFOSATI
3	NOT VERY INTERESTED	KN26 - KNFOSATI
4	NOT AT ALL INTERESTED	KN26 - KNFOSATI
	Don't Know	KN26 - KNFOSATI
	Refused	KN26 - KNFOSATI

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNINTMCR	1

KN26

Code 1

QUESTION TEXT

SHOW CARD KN6

How satisfied are you in general with the availability of information about the Medicare program when you need it [for (SP)]?

FIELD 1: KNFOSATI

FIELD 1 ROUTING

Value	Label	Route
1	VERY SATISFIED	KN27INT - KN27IN
2	SATISFIED	KN27INT - KN27IN
3	DISSATISFIED	KN27INT - KN27IN
4	VERY DISSATISFIED	KN27INT - KN27IN
5	NOT APPLICABLE	KN27INT - KN27IN
	Don't Know	KN27INT - KN27IN
	Refused	KN27INT - KN27IN

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNFOSATI	1

KN27INT

No Entry

QUESTION TEXT

We've talked about [different topics that you [or (SP)] may have wanted information about and] how you [or (SP)] may want to receive information about the Medicare program. Now I would like to ask you about publications that are available to you [and (SP)] about the Medicare program.

FIELD 1: KN27IN

FIELD 1 ROUTING

Value	Label	Route
1	CONTINUE	KN27 - KBOKRECD
	Empty	KN27 - KBOKRECD

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
TEMP	1

KN27

Yes/No

QUESTION TEXT

SHOW CARD KN7

Did [you/(SP)] receive a copy of this book, called "Medicare and You 2011", which gives an overview of the Medicare program? This handbook is sent to Medicare beneficiaries every fall, and the cover looks like this.

FIELD 1: KBOKRECD

FIELD 1 ROUTING

Value	Label	Route
1	YES	KN28 - KBOKREAD
2	NO	KN34B1 - MDCOVMAM
	Don't Know	KN34B1 - MDCOVMAM
	Refused	KN34B1 - MDCOVMAM

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KBOKRECD	1

KN28

Code 1

QUESTION TEXT

Would you say you have read this book thoroughly, that you have read parts of it, or that you haven't read it at all?

FIELD 1: KBOKREAD

FIELD 1 ROUTING

Value	Label	Route
1	READ IT THOROUGHLY	KN29 - KBOKUNDR
2	READ PARTS OF IT	KN29 - KBOKUNDR
3	HAVEN'T READ IT AT ALL	KN34B1 - MDCOVMAM
	Don't Know	KN34B1 - MDCOVMAM
	Refused	KN34B1 - MDCOVMAM

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KBOKREAD	1

KN29

Code 1

QUESTION TEXT

SHOW CARD KN1

How easy to understand did you find (the parts you read/this book) - would you say (they were/it was) very easy to understand, somewhat easy to understand, somewhat difficult to understand, or very difficult to understand?

FIELD 1: KBOKUNDR

FIELD 1 ROUTING

Value	Label	Route
1	VERY EASY	KN34B1 - MDCOVMAM
2	SOMEWHAT EASY	KN34B1 - MDCOVMAM
3	SOMEWHAT DIFFICULT	KN34B1 - MDCOVMAM
4	VERY DIFFICULT	KN34B1 - MDCOVMAM
	Don't Know	KN34B1 - MDCOVMAM
	Refused	KN34B1 - MDCOVMAM

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KBOKUNDR	1

KN34B1　　　　List

QUESTION TEXT

We're interested in the knowledge that you may have gained when getting information about the Medicare program [for (SP)]. I'm going to read a list of health care services. For each item, please tell me whether Medicare covers the service, or does not cover it.

[READ IF NECESSARY: This is not a test. Your answers allow the Medicare agency to know how well information about the program is understood. At the end of the interview, I'll give you a fact sheet that explains these issues.]

Does Medicare cover…

FIELD 1: MDCOVMAM

an annual mammogram for women?

FIELD 1 ROUTING

Value	Label	Route
1	YES	KN34B1 - MDCOVPSA
2	NO	KN34B1 - MDCOVPSA
	Don't Know	KN34B1 - MDCOVPSA
	Refused	KN34B1 - MDCOVPSA

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDCOVMAM	1

FIELD 2: MDCOVPSA

an annual PSA test for men (a blood test to detect prostate cancer)?

FIELD 2 ROUTING

Value	Label	Route
1	YES	KN34B1 - MDCOVDNT
2	NO	KN34B1 - MDCOVDNT
	Don't Know	KN34B1 - MDCOVDNT
	Refused	KN34B1 - MDCOVDNT

FIELD 2 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDCOVPSA	1

FIELD 3: MDCOVDNT

a routine dental exam?

FIELD 3 ROUTING

Value	Label	Route
1	YES	KN34B1 - MDCOVFLU
2	NO	KN34B1 - MDCOVFLU
	Don't Know	KN34B1 - MDCOVFLU
	Refused	KN34B1 - MDCOVFLU

FIELD 3 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDCOVDNT	1

FIELD 4: MDCOVFLU

an annual flu shot?

FIELD 4 ROUTING

Value	Label	Route
1	YES	KN34B1 - MDCOVCOL
2	NO	KN34B1 - MDCOVCOL
	Don't Know	KN34B1 - MDCOVCOL
	Refused	KN34B1 - MDCOVCOL

FIELD 4 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDCOVFLU	1

FIELD 5: MDCOVCOL

colon cancer screening tests, including a sigmoidoscopy or colonoscopy?

FIELD 5 ROUTING

Value	Label	Route
1	YES	KN34B1 - MDCOVCRD
2	NO	KN34B1 - MDCOVCRD
	Don't Know	KN34B1 - MDCOVCRD
	Refused	KN34B1 - MDCOVCRD

FIELD 5 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDCOVCOL	1

FIELD 6: MDCOVCRD

cardiovascular screenings, including blood tests for cholesterol levels?

FIELD 6 ROUTING

Value	Label	Route
1	YES	KN34B2 - MDCOVEYE
2	NO	KN34B2 - MDCOVEYE
	Don't Know	KN34B2 - MDCOVEYE
	Refused	KN34B2 - MDCOVEYE

FIELD 6 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDCOVCRD	1

KN34B2

List

QUESTION TEXT

Does Medicare cover…

FIELD 1: MDCOVEYE

a routine eye exam?

FIELD 1 ROUTING

Value	Label	Route
1	YES	KN34B2 - MDCOVDBT
2	NO	KN34B2 - MDCOVDBT
	Don't Know	KN34B2 - MDCOVDBT
	Refused	KN34B2 - MDCOVDBT

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDCOVEYE	1

FIELD 2: MDCOVDBT

diabetes screening?

FIELD 2 ROUTING

Value	Label	Route
1	YES	KN34B2 - MDCOVHHS
2	NO	KN34B2 - MDCOVHHS
	Don't Know	KN34B2 - MDCOVHHS
	Refused	KN34B2 - MDCOVHHS

FIELD 2 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDCOVDBT	1

FIELD 3: MDCOVHHS

home health care services?

FIELD 3 ROUTING

Value	Label	Route
1	YES	KN34B2 - MDCOVNH
2	NO	KN34B2 - MDCOVNH
	Don't Know	KN34B2 - MDCOVNH
	Refused	KN34B2 - MDCOVNH

FIELD 3 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDCOVHHS	1

FIELD 4: MDCOVNH

medical care in a nursing home?

FIELD 4 ROUTING

Value	Label	Route
1	YES	KN34B2 - MDCOVER
2	NO	KN34B2 - MDCOVER
	Don't Know	KN34B2 - MDCOVER
	Refused	KN34B2 - MDCOVER

FIELD 4 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDCOVNH	1

FIELD 5: MDCOVER

a visit to a hospital emergency room for a life-threatening situation?

FIELD 5 ROUTING

Value	Label	Route
1	YES	KN34B3 - MDPAPEX
2	NO	KN34B3 - MDPAPEX
	Don't Know	KN34B3 - MDPAPEX
	Refused	KN34B3 - MDPAPEX

FIELD 5 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDCOVER	1

KN34B3   List

QUESTION TEXT

Does Medicare cover…

FIELD 1: MDPAPEX

a Pap test and pelvic exam for women?

FIELD 1 ROUTING

Value	Label	Route
1	YES	KN34B3 - MDPHYS
2	NO	KN34B3 - MDPHYS
	Don't Know	KN34B3 - MDPHYS
	Refused	KN34B3 - MDPHYS

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDPAPEX	1

FIELD 2: MDPHYS

a "Welcome to Medicare" physical exam for new beneficiaries?

FIELD 2 ROUTING

Value	Label	Route
1	YES	KN34B3 - MDSTPSMO
2	NO	KN34B3 - MDSTPSMO
	Don't Know	KN34B3 - MDSTPSMO
	Refused	KN34B3 - MDSTPSMO

FIELD 2 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDPHYS	1

FIELD 3: MDSTPSMO

counseling to stop smoking?

FIELD 3 ROUTING

Value	Label	Route
1	YES	KN34B3 - MDWEIGHT
2	NO	KN34B3 - MDWEIGHT
	Don't Know	KN34B3 - MDWEIGHT
	Refused	KN34B3 - MDWEIGHT

FIELD 3 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDSTPSMO	1

FIELD 4: MDWEIGHT

weight-loss counseling?

FIELD 4 ROUTING

Value	Label	Route
1	YES	KN34B3 - MDPNEU
2	NO	KN34B3 - MDPNEU
	Don't Know	KN34B3 - MDPNEU
	Refused	KN34B3 - MDPNEU

FIELD 4 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDWEIGHT	1

FIELD 5: MDPNEU

a pneumonia shot?

FIELD 5 ROUTING

Value	Label	Route
1	YES	KNTFINT1 - KNTFIN1
2	NO	KNTFINT1 - KNTFIN1
	Don't Know	KNTFINT1 - KNTFIN1
	Refused	KNTFINT1 - KNTFIN1

FIELD 5 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDPNEU	1

KNTFINT1 No Entry

QUESTION TEXT

Now, I'm going to read a series of statements about Medicare. For each one, please tell me whether you think it is true or false, or whether you aren't sure.

FIELD 1: KNTFIN1

FIELD 1 ROUTING

Value	Label	Route
1	CONTINUE	BOX KN2
	Empty	BOX KN2

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
TEMP	1

BOX KN2

BOX INSTRUCTIONS

IF THIS IS ROUND 56, GO TO KNTF5 - KNELIG.

ELSE GO TO KNTF4 - KNOUTUS.

KNTF4

Code 1

QUESTION TEXT

Medicare usually covers non-emergency care received while a beneficiary is traveling outside the United States.

[PROBE: Do you think this is true or false or are you not sure?]

FIELD 1: KNOUTUS

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	BOX KN3
2	FALSE	BOX KN3
3	NOT SURE	BOX KN3
	Refused	BOX KN3

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNOUTUS	1

KNTF5 Code 1

QUESTION TEXT

People are eligible for Medicare because they have low or moderate incomes.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNELIG

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	KNTF6A - KNCHOCOV
2	FALSE	KNTF6A - KNCHOCOV
3	NOT SURE	KNTF6A - KNCHOCOV
	Refused	KNTF6A - KNCHOCOV

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNELIG	1

KNTF6A

Code 1

QUESTION TEXT

Most people covered by Medicare have choices about how they get their Medicare health and prescription drug coverage; for example, they can choose between fee-for-service coverage and coverage provided by a managed care plan.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNCHOCOV

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	KNTF7 - KNPREMI
2	FALSE	KNTF7 - KNPREMI
3	NOT SURE	KNTF7 - KNPREMI
	Refused	KNTF7 - KNPREMI

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNCHOCOV	1

KNTF7 Code 1

QUESTION TEXT

The premium or monthly payment that Medicare beneficiaries have to pay for Medicare Part B can change at any time during the year.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNPREMI

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	BOX KN3
2	FALSE	BOX KN3
3	NOT SURE	BOX KN3
	Refused	BOX KN3

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNPREMI	1

BOX KN3

BOX INSTRUCTIONS

IF THIS IS ROUND 56, GO TO KNTF13 - KNADVTG.

ELSE GO TO KNTF10 - KNSAVMSP.

KNTF10 Code 1

QUESTION TEXT

People with limited income and resources may save money on their Medicare costs with the help of Medicare Savings Programs.

[PROBE: Do you think this is true or false or are you not sure?]

FIELD 1: KNSAVMSP

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	KNTF13 - KNADVTG
2	FALSE	KNTF13 - KNADVTG
3	NOT SURE	KNTF13 - KNADVTG
	Refused	KNTF13 - KNADVTG

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNSAVMSP	1

KNTF13   Code 1

QUESTION TEXT

Medicare Advantage plans, such as HMOs and PPOs, often cover more health services, like eye exams or hearing aids, than original Medicare.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNADVTG

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	BOX KN4
2	FALSE	BOX KN4
3	NOT SURE	BOX KN4
	Refused	BOX KN4

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNADVTG	1

BOX KN4

BOX INSTRUCTIONS

IF THIS IS ROUND 56, GO TO KNTF16 - KNLIMCHC.

ELSE GO TO KNTF14 - KNADVCHG.

KNTF14　　　　　Code 1

QUESTION TEXT

Most people enrolled in a Medicare Advantage plan can change to another plan any time during the year.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNADVCHG

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	KNTF18 - KNCOVORG
2	FALSE	KNTF18 - KNCOVORG
3	NOT SURE	KNTF18 - KNCOVORG
	Refused	KNTF18 - KNCOVORG

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNADVCHG	1

KNTF16 Code 1

QUESTION TEXT

If you are enrolled in a Medicare Advantage plan, your choice of doctors or hospitals may be limited.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNLIMCHC

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	KNTF18 - KNCOVORG
2	FALSE	KNTF18 - KNCOVORG
3	NOT SURE	KNTF18 - KNCOVORG
	Refused	KNTF18 - KNCOVORG

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNLIMCHC	1

KNTF18 Code 1

QUESTION TEXT

If your Medicare Advantage plan leaves the Medicare program and you do not choose another one, you will be covered by the Original Medicare plan.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNCOVORG

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	KNTF19 - KNRAISE
2	FALSE	KNTF19 - KNRAISE
3	NOT SURE	KNTF19 - KNRAISE
	Refused	KNTF19 - KNRAISE

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNCOVORG	1

KNTF19 Code 1

QUESTION TEXT

A Medicare Advantage plan can raise its fees or change its benefits each year.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNRAISE

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	KNTF21 - KNCOMOPT
2	FALSE	KNTF21 - KNCOMOPT
3	NOT SURE	KNTF21 - KNCOMOPT
	Refused	KNTF21 - KNCOMOPT

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNRAISE	1

KNTF21   Code 1

QUESTION TEXT

Medicare offers a free counseling service in your state that beneficiaries can use to help them understand and compare health insurance options.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNCOMOPT

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	KNTF25 - KNRPTHMO
2	FALSE	KNTF25 - KNRPTHMO
3	NOT SURE	KNTF25 - KNRPTHMO
	Refused	KNTF25 - KNRPTHMO

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNCOMOPT	1

KNTF25

Code 1

QUESTION TEXT

People can report complaints to Medicare about their Medicare Advantage plans or supplemental insurance policies if they are not satisfied with them.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNRPTHMO

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	BOX KN6
2	FALSE	BOX KN6
3	NOT SURE	BOX KN6
	Refused	BOX KN6

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNRPTHMO	1

BOX KN6

BOX INSTRUCTIONS

IF THIS IS ROUND 56, GO TO KNTF28 - KNAPLDEC.

ELSE GO TO BOX KN6A.

KNTF28 Code 1

QUESTION TEXT

You have a right to file an appeal if you disagree with decisions that are made by Medicare or your Medicare Advantage plan.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNAPLDEC

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	KNTF29 - KNOUTPOC
2	FALSE	KNTF29 - KNOUTPOC
3	NOT SURE	KNTF29 - KNOUTPOC
	Refused	KNTF29 - KNOUTPOC

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNAPLDEC	1

KNTF29

Code 1

QUESTION TEXT

No matter which Medicare health insurance option you choose, your out-of-pocket costs will be the same.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNOUTPOC

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	BOX KN6A
2	FALSE	BOX KN6A
3	NOT SURE	BOX KN6A
	Refused	BOX KN6A

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOUTPOC	1

BOX KN6A

BOX INSTRUCTIONS

IF (SP HAS A "CURRENT" MEDICARE PRESCRIPTION DRUG PLAN) OR (SP HAS A "CURRENT" MEDICARE MANAGED CARE PLAN THAT HAS RX COVERAGE) OR (SP HAS A "CURRENT" PRIVATE PLAN THAT HAS RX COVERAGE), GO TO KNTFINT2 - KNTFIN2.

ELSE GO TO KN50 - KNHAVCOM.

KNTFINT2 No Entry

QUESTION TEXT

The next series of statements are about Medicare prescription drug coverage. Again, for each one, please tell me whether you think it is true or false, or whether you aren't sure.

FIELD 1: KNTFIN2

FIELD 1 ROUTING

Value	Label	Route
1	CONTINUE	KNTF30 - KNVOLMED
	Empty	KNTF30 - KNVOLMED

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
TEMP	1

KNTF30 Code 1

QUESTION TEXT

Everyone with Medicare can choose to enroll in the voluntary Medicare prescription drug coverage regardless of their income or health.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNVOLMED

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	KNTF32 - KNRXLIST
2	FALSE	KNTF32 - KNRXLIST
3	NOT SURE	KNTF32 - KNRXLIST
	Refused	KNTF32 - KNRXLIST

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNVOLMED	1

KNTF32　　　Code 1

QUESTION TEXT

All Medicare prescription drug plans cover the same list of prescription drugs.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNRXLIST

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	BOX KN6B
2	FALSE	BOX KN6B
3	NOT SURE	BOX KN6B
	Refused	BOX KN6B

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNRXLIST	1

BOX KN6B

BOX INSTRUCTIONS

IF THIS IS ROUND 56, GO TO KNTF33 - KNCHGCST.

ELSE GO TO KNTF35 - KNACCPLN.

KNTF33　　　Code 1

QUESTION TEXT

Medicare prescription drug plans can change the price of prescription drugs only once per year.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNCHGCST

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	KNTF35 - KNACCPLN
2	FALSE	KNTF35 - KNACCPLN
3	NOT SURE	KNTF35 - KNACCPLN
	Refused	KNTF35 - KNACCPLN

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNCHGCST	1

KNTF35 Code 1

QUESTION TEXT

If you join a Medicare prescription drug plan, your plan must be accepted at all pharmacies in the U.S.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNACCPLN

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	BOX KN6C
2	FALSE	BOX KN6C
3	NOT SURE	BOX KN6C
	Refused	BOX KN6C

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNACCPLN	1

BOX KN6C

BOX INSTRUCTIONS

IF THIS IS ROUND 56, GO TO KNTF37 - KNLIMINC.

ELSE GO TO KNTF36 - KNCHGLST.

KNTF36   Code 1

QUESTION TEXT

Medicare prescription drug plans can change the list of prescription drugs that they cover at any time during the year.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNCHGLST

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	KNTF37 - KNLIMINC
2	FALSE	KNTF37 - KNLIMINC
3	NOT SURE	KNTF37 - KNLIMINC
	Refused	KNTF37 - KNLIMINC

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNCHGLST	1

KNTF37

Code 1

QUESTION TEXT

If you have limited income and resources, you may get extra help to cover prescription drugs for little or no cost to you.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNLIMINC

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	BOX KN6D
2	FALSE	BOX KN6D
3	NOT SURE	BOX KN6D
	Refused	BOX KN6D

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNLIMINC	1

BOX KN6D

BOX INSTRUCTIONS

IF THIS IS ROUND 56, GO TO KNTF38 - KNONLCHG.

ELSE GO TO KNTF39 - KNOUTPKT.

KNTF38 Code 1

QUESTION TEXT

Generally, once you join a Medicare prescription drug plan, you can only change to another plan during the "Annual Enrollment period" each year.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNONLCHG

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	KNTF39 - KNOUTPKT
2	FALSE	KNTF39 - KNOUTPKT
3	NOT SURE	KNTF39 - KNOUTPKT
	Refused	KNTF39 - KNOUTPKT

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNONLCHG	1

KNTF39 Code 1

QUESTION TEXT

Your out-of-pocket costs are the same in all Medicare prescription drug plans.

[PROBE: Do you think this is true or false, or are you not sure?]

FIELD 1: KNOUTPKT

FIELD 1 ROUTING

Value	Label	Route
1	TRUE	KN50 - KNHAVCOM
2	FALSE	KN50 - KNHAVCOM
3	NOT SURE	KN50 - KNHAVCOM
	Refused	KN50 - KNHAVCOM

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNOUTPKT	1

KN50   Yes/No

QUESTION TEXT

Next, I'd like to ask about [your/(SP's)] use of computers.

[Do you/Does (SP)] have a personal computer in (your/his/her) home?

FIELD 1: KNHAVCOM

FIELD 1 ROUTING

Value	Label	Route
1	YES	KN51INT - KN51IN
2	NO	KN51INT - KN51IN
	Don't Know	KN51INT - KN51IN
	Refused	KN51INT - KN51IN

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNHAVCOM	1

KN51INT   No Entry

QUESTION TEXT

Some people use the Internet to get different kinds of information. The next questions ask about the Internet.

[EXPLAIN IF NECESSARY: The Internet includes web sites, e-mail, newsgroups, and other forums.]

FIELD 1: KN51IN

FIELD 1 ROUTING

Value	Label	Route
1	CONTINUE	KN51A - KNETPERS
	Empty	KN51A - KNETPERS

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
TEMP	1

KN51A

Code 1

QUESTION TEXT

[Do you/Does (SP)] personally ever use the Internet to get information of any kind?

FIELD 1: KNETPERS

FIELD 1 ROUTING

Value	Label	Route
1	YES	KN51C - KNETOFTN
2	NO	KN51B - KNETFRND
3	NEVER HEARD OF THE INTERNET	BOX KN8
	Don't Know	BOX KN8
	Refused	BOX KN8

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNETPERS	1

KN51B

Yes/No

QUESTION TEXT

[Do you/Does(SP)] have someone else, such as a friend, relative, or anyone else, get information for (you/him/her) on the Internet?

FIELD 1: KNETFRND

FIELD 1 ROUTING

Value	Label	Route
1	YES	KN51C - KNETOFTN
2	NO	BOX KN8
	Don't Know	BOX KN8
	Refused	BOX KN8

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNETFRND	1

KN51C

Code 1

QUESTION TEXT

How often [do you/does (SP)] access the Internet to seek information, either on (your/his/her) own or with someone else's help?

Please do not include any time spent reading or sending e-mail.

FIELD 1: KNETOFTN

FIELD 1 ROUTING

Value	Label	Route
1	EVERY DAY	BOX KN7
2	A FEW TIMES A WEEK	BOX KN7
3	A FEW TIMES PER MONTH	BOX KN7
4	A FEW TIMES PER YEAR OR LESS	BOX KN7
	Don't Know	BOX KN7
	Refused	BOX KN7

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNETOFTN	1

BOX KN7

BOX INSTRUCTIONS

IF SP DID NOT REPORT VISITING OR ACCESSING THE OFFICAL WEBSITE FOR MEDICARE INFORMATION IN ANY PREVIOUS ROUND GO TO KN53 - KVSITWEB.

ELSE GO TO KN53A - KNHOSCOM.

KN53   Yes/No

QUESTION TEXT

(Has anyone/[Have you/Has (SP)]) ever visited or ever accessed the official website for Medicare information - www.medicare.gov (- for [you/(SP)])?

FIELD 1: KVSITWEB

FIELD 1 ROUTING

Value	Label	Route
1	YES	KN53A - KNHOSCOM
2	NO	BOX KN8
	Don't Know	BOX KN8
	Refused	BOX KN8

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KVSITWEB	1

KN53A

Yes/No

QUESTION TEXT

"Hospital Compare" is a tool on the Medicare website that helps beneficiaries compare the quality of care and patient experiences at hospitals in their area. In the past year, (has anyone/[have you/has (SP)]) visited the Medicare website to use "Hospital Compare" (for [you/(SP)])?

FIELD 1: KNHOSCOM

FIELD 1 ROUTING

Value	Label	Route
1	YES	KN53B - KNDPLFND
2	NO	KN53B - KNDPLFND
	Don't Know	KN53B - KNDPLFND
	Refused	KN53B - KNDPLFND

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNHOSCOM	1

KN53B

Yes/No

QUESTION TEXT

The "Medicare Prescription Drug Plan Finder" is a tool on the Medicare website that helps beneficiaries compare Medicare prescription drug plans in their area. In the past year, (has anyone/[have you/has (SP)]) visited the Medicare website to compare the quality and performance of Medicare prescription drug plans (for [you/(SP)])?

FIELD 1: KNDPLFND

FIELD 1 ROUTING

Value	Label	Route
1	YES	BOX KN8
2	NO	BOX KN8
	Don't Know	BOX KN8
	Refused	BOX KN8

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNDPLFND	1

BOX KN8

BOX INSTRUCTIONS

IF PROXY IS RESPONDENT, GO TO BOX KN9.

ELSE GO TO KN54 - KCHIHELP.

KN54

Code 1

QUESTION TEXT

Most of the time, do you make decisions about Medicare health insurance on your own, do you get help from someone in making these decisions, or do you rely on someone else to make decisions about health insurance for you?

FIELD 1: KCHIHELP

FIELD 1 ROUTING

Value	Label	Route
1	MAKES DECISIONS ON OWN	BOX KN9
2	GETS HELP ON DECISIONS	BOX KN9
3	SOMEONE ELSE MAKES DECISIONS	BOX KN9
	Don't Know	BOX KN9
	Refused	BOX KN9

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KCHIHELP	1

BOX KN9

BOX INSTRUCTIONS

IF (SP IS AWARE OF THE 1-800-MEDICARE LINE) IS UNKNOWN, GO TO KN56 - KREELINE.

ELSE GO TO BOX KN10.

KN56

Yes/No

QUESTION TEXT

Before today, were you aware of the 1-800-MEDICARE toll-free line?

FIELD 1: KREELINE

FIELD 1 ROUTING

Value	Label	Route
1	YES	KN57 - KCPHINFO
2	NO	KN58 - KCSUGGST
	Don't Know	KN58 - KCSUGGST
	Refused	KN58 - KCSUGGST

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KREELINE	1

BOX KN10

BOX INSTRUCTIONS

IF SP DID NOT REPORT CALLING 1-800-MEDICARE TO GET INFORMATION ABOUT MEDICARE IN ANY PREVIOUS ROUND GO TO KN57 - KCPHINFO.

ELSE GO TO KN58 - KCSUGGST.

KN57 Yes/No

QUESTION TEXT

Have you ever called 1-800-MEDICARE to get information about Medicare?

FIELD 1: KCPHINFO

FIELD 1 ROUTING

Value	Label	Route
1	YES	KN58 - KCSUGGST
2	NO	KN58 - KCSUGGST
	Don't Know	KN58 - KCSUGGST
	Refused	KN58 - KCSUGGST

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KCPHINFO	1

KN58

Verbatim Text

<u>**QUESTION TEXT**</u>

As you know, this survey is sponsored by the Centers for Medicare and Medicaid Services, which is the government agency that runs Medicare. What are your suggestions or concerns about Medicare?

RECORD VERBATIM.

<u>**FIELD 1: KCSUGGST**</u>

FIELD 1 ROUTING

Value	Label	Route
1	R DOES NOT HAVE SUGGESTIONS OR CONCERNS	KNEND - KNENDSCR
91	RECORD ALL OTHER RESPONSES VERBATIM	KN58 - KCSUGGVB
	Don't Know	KNEND - KNENDSCR
	Refused	KNEND - KNENDSCR

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KCSUGGST	1

<u>**FIELD 2: KCSUGGVB**</u>

FIELD 2 ROUTING

Value	Label	Route
1	Missing Label	KNEND - KNENDSCR

FIELD 2 ATTRIBUTES

Cheshire Name	Answers Allowed
NONE SQL FIELD = KNOW.KCSUGGVB REPLACES THE FOLLOWING CHESHIRE VARIABLES: INVB.INVBTEXT on multiple INVB records: INVB.INVBRNDC = current round INVB.INVBRESP = 01 INVB.INFOQUES = KN58 INVB.INVBNUM = sequentinal #	1

KNEND

No Entry

QUESTION TEXT

SHOW THE "MEDICARE INFORMATION" SHEET TO THE RESPONDENT AND ALLOW
TIME FOR REVIEW. IT PROVIDES ANSWERS TO SOME OF THE QUESTIONS ASKED
DURING THIS SUPPLEMENT. COLLECT THE SHEET FOR USE DURING THE NEXT
INTERVIEW UNLESS THE RESPONDENT REQUESTS TO KEEP IT.

FIELD 1: KNENDSCR

FIELD 1 ROUTING

Value	Label	Route
1	CONTINUE	BOX KNEND
	Empty	BOX KNEND

FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
TEMP	1

BOX KNEND

BOX INSTRUCTIONS

GO TO NEXT SECTION